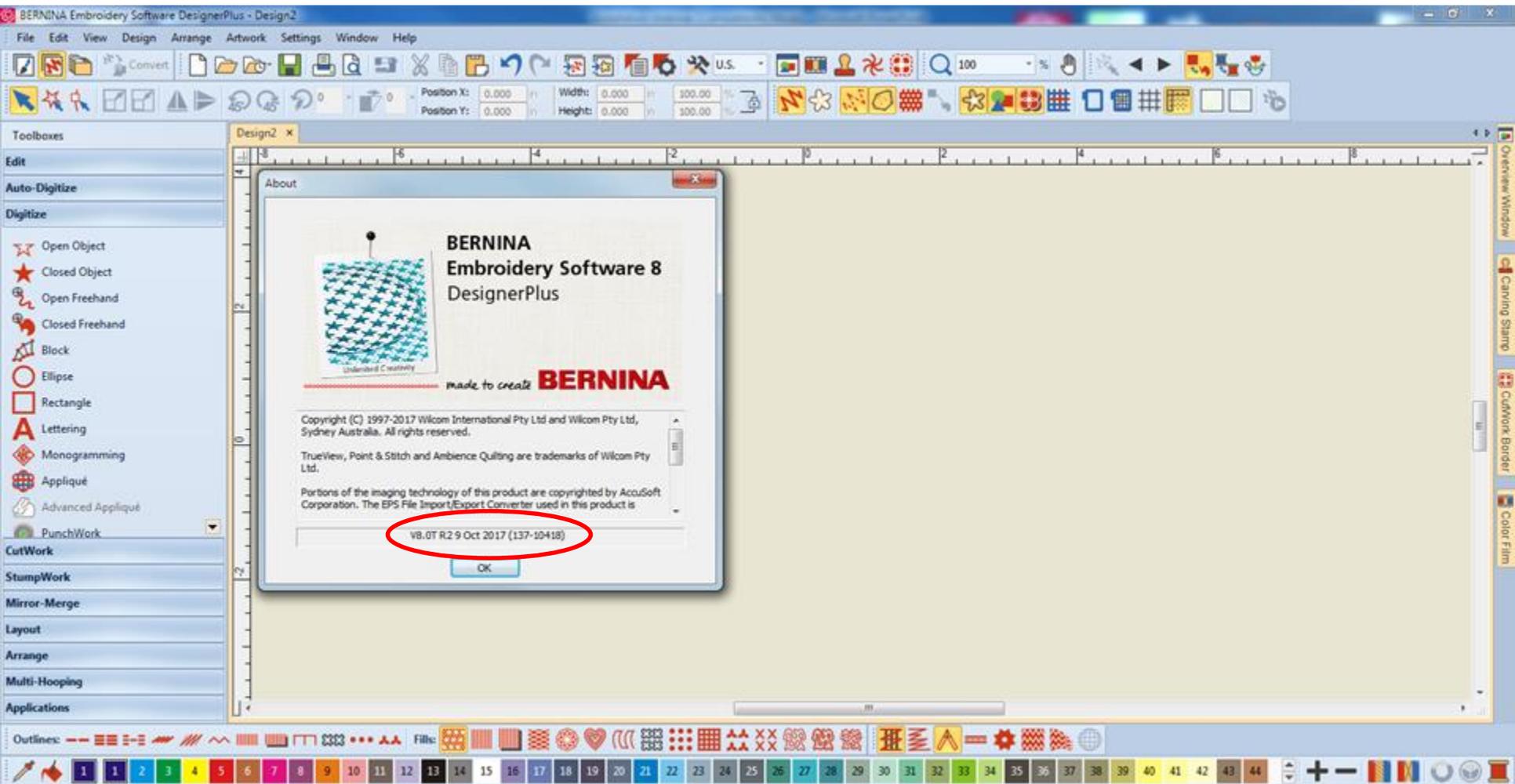


BERNINA Embroidery Software Installation



made to create **BERNINA**

Installing the Update

System Requirements for V8.1

THESE ARE MINIMUMS ONLY

→ Windows 10, Windows 8.1 or Windows 7

32-bit or 64-bit editions, **with latest updates and service packs**

→ Intel Core i3/5/7 or AMD Athlon 64 (faster processor)

→ 4 GB RAM

→ 80 GB hard disk space (free space: 40 GB)

→ 1366 x 768 screen resolution

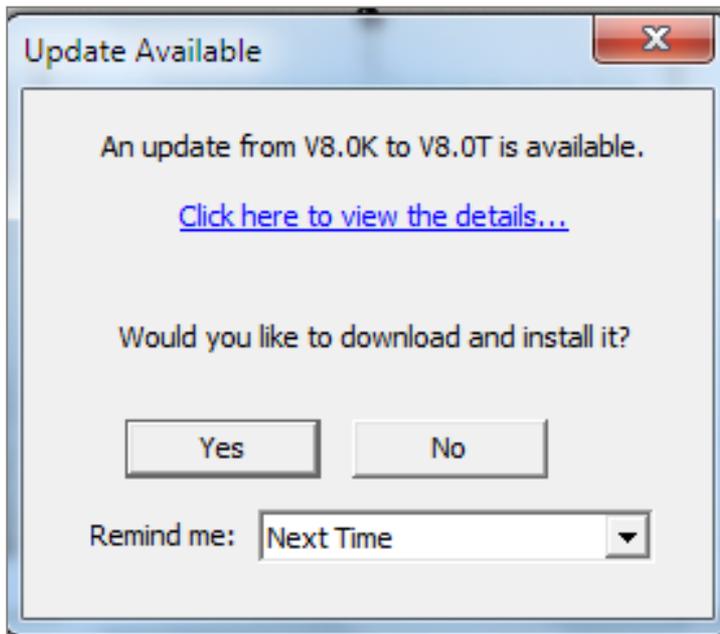
→ Microsoft Internet Explorer 11 or later

→ Microsoft .NET Framework 4.6

→ Internet connection

Automatic Update

→When update is available, this is the screen you see:



Who needs the update?

- Version 8 0K
- Version 8 0M
- Version 8 0R
- Version 8 0S
- Version 8 0T
- Version 8 0T R1
- Version 8 0T R2
(June/Sept)

What to do prior to update

- Remove Corel Essentials X4; delete Corel X4 folder
- Windows operating system must be up to date
- User must have administrator rights
- Security settings of browser must be set to medium-high (Windows 7: Use Internet Explorer 11)
- Edge: Change cookie settings in Windows 10 OS
- Internet connection is required during the installation
- Turn off anti-virus and firewall to connect to Wilcom's server for the download

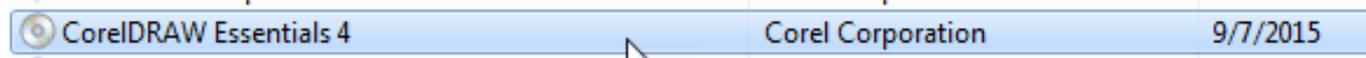
How to Delete Corel X4

→Control Panel

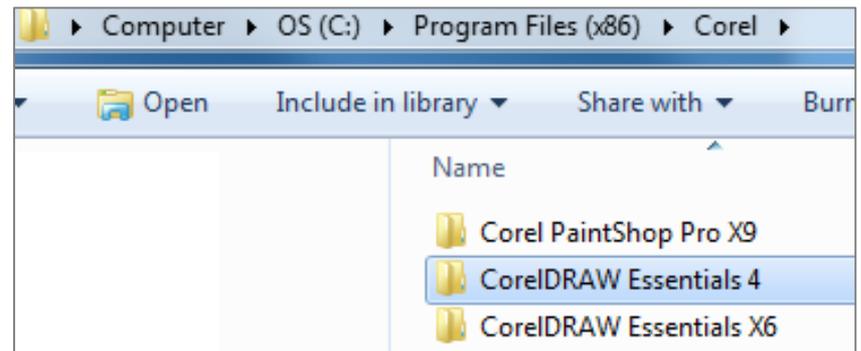
→Programs & Features

→Select CorelDRAW Essentials 4

→Uninstall



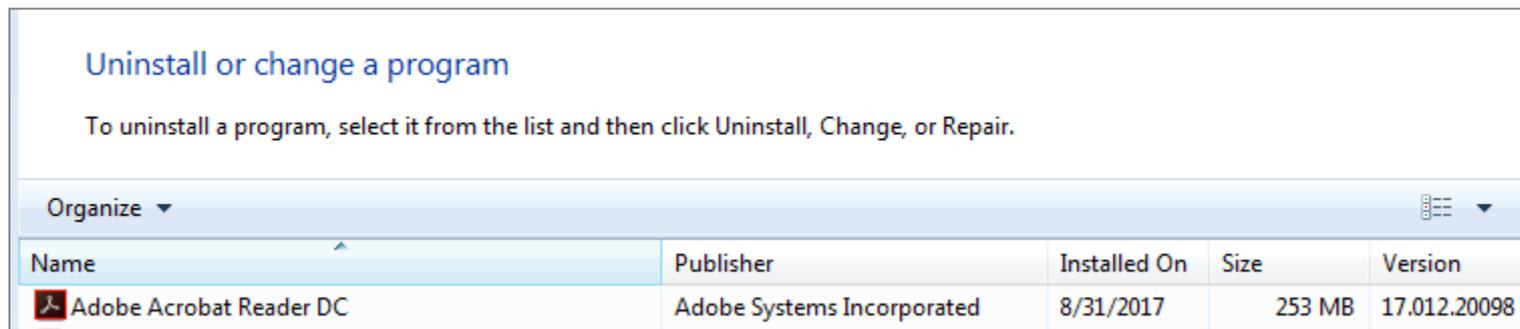
→Locate Corel X4 folder in Program Files (X86) and delete



Windows is Up-to-Date

→ If your automatic updates are turned off, turn them on and install any Windows updates

→ Adobe Reader must be up-to-date—
Version 17.012.20098



Uninstall or change a program

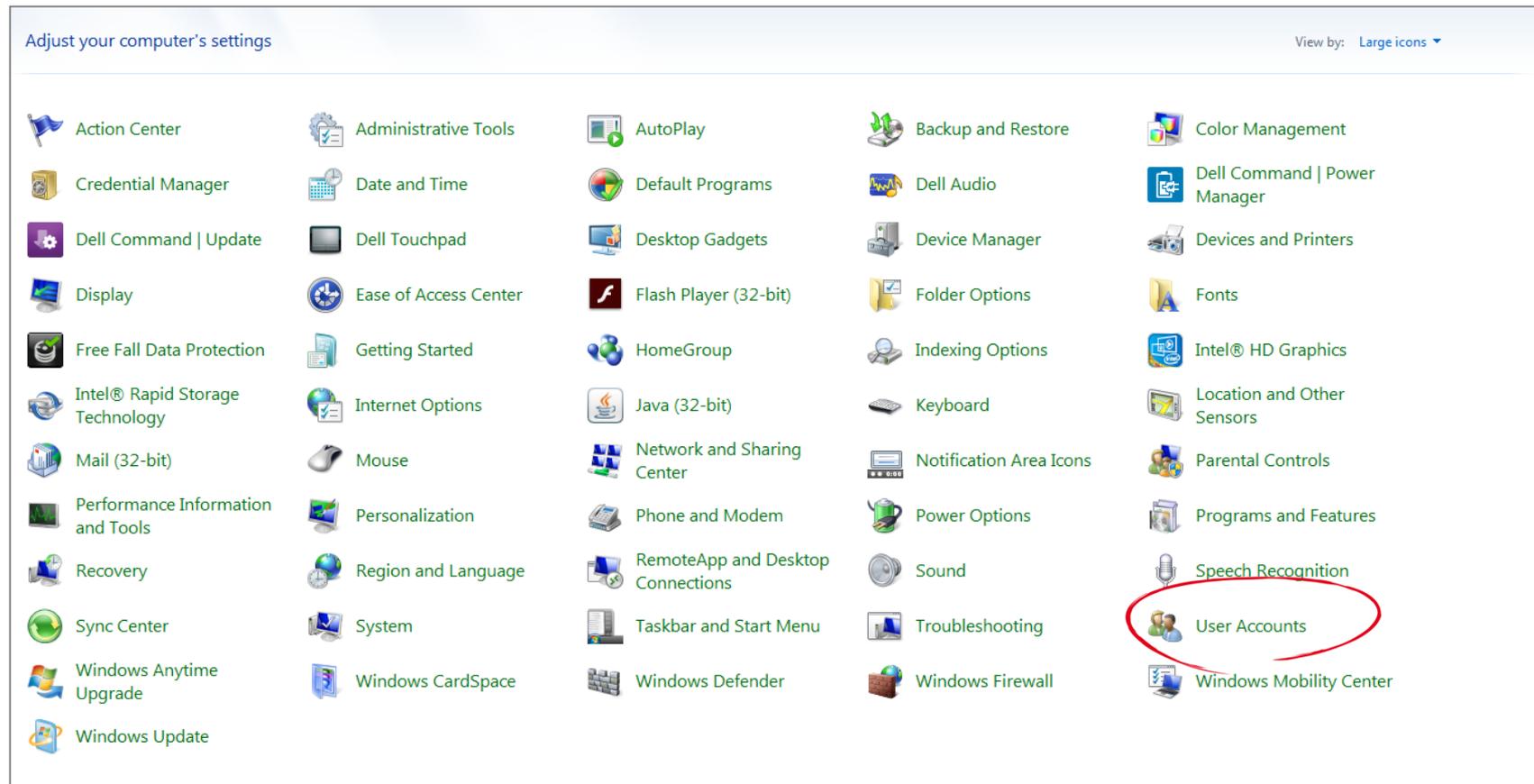
To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.

Organize ▾

Name	Publisher	Installed On	Size	Version
 Adobe Acrobat Reader DC	Adobe Systems Incorporated	8/31/2017	253 MB	17.012.20098

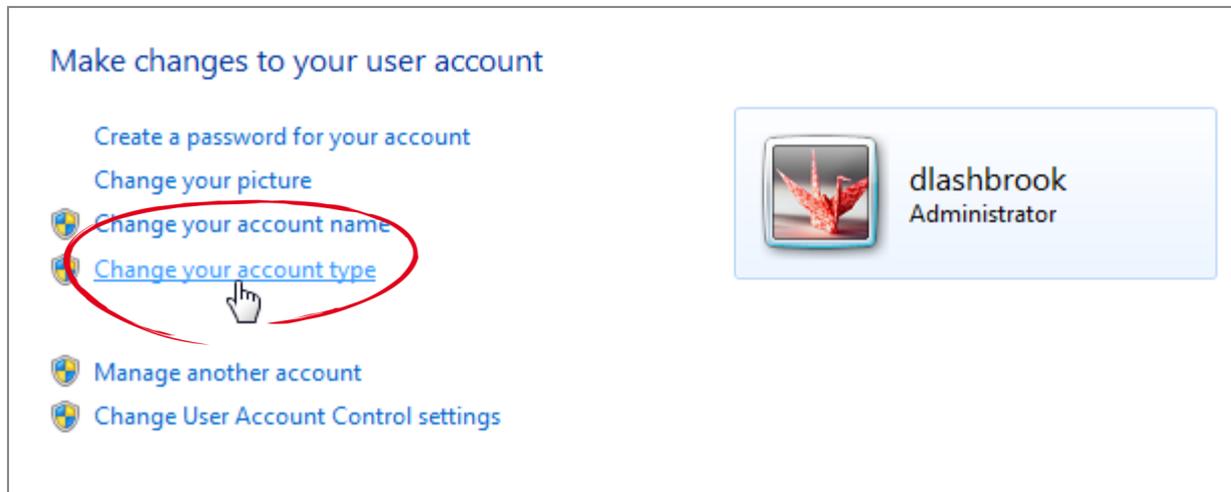
Administrator Rights

→Control Panel> User Accounts



Changing Account

→ If you are not the administrator, click on Change your account type



Select Administrator

→ Change from standard to administrator

Select your new account type

 dlashbrook
Administrator

Standard user
Standard account users can use most software and change system settings that do not affect other users or the security of the computer.

Administrator
Administrators have complete access to the computer and can make any desired changes. Based on notification settings, administrators may be asked to provide their password or confirmation before making changes that affect other users.

We recommend that you protect every account with a strong password.

Internet Explorer

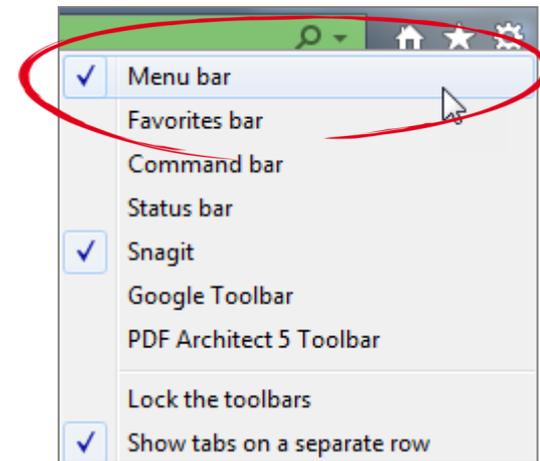
→ Open Internet Explorer

→ Turn on Menu first (in upper right corner)

- Right click on Tools icon



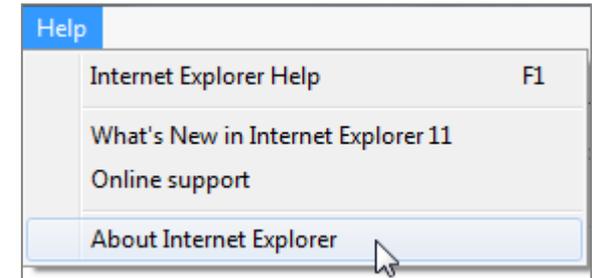
- Make sure Menu Bar is checked



Internet Explorer Version 11

→ Help Menu > About to check version

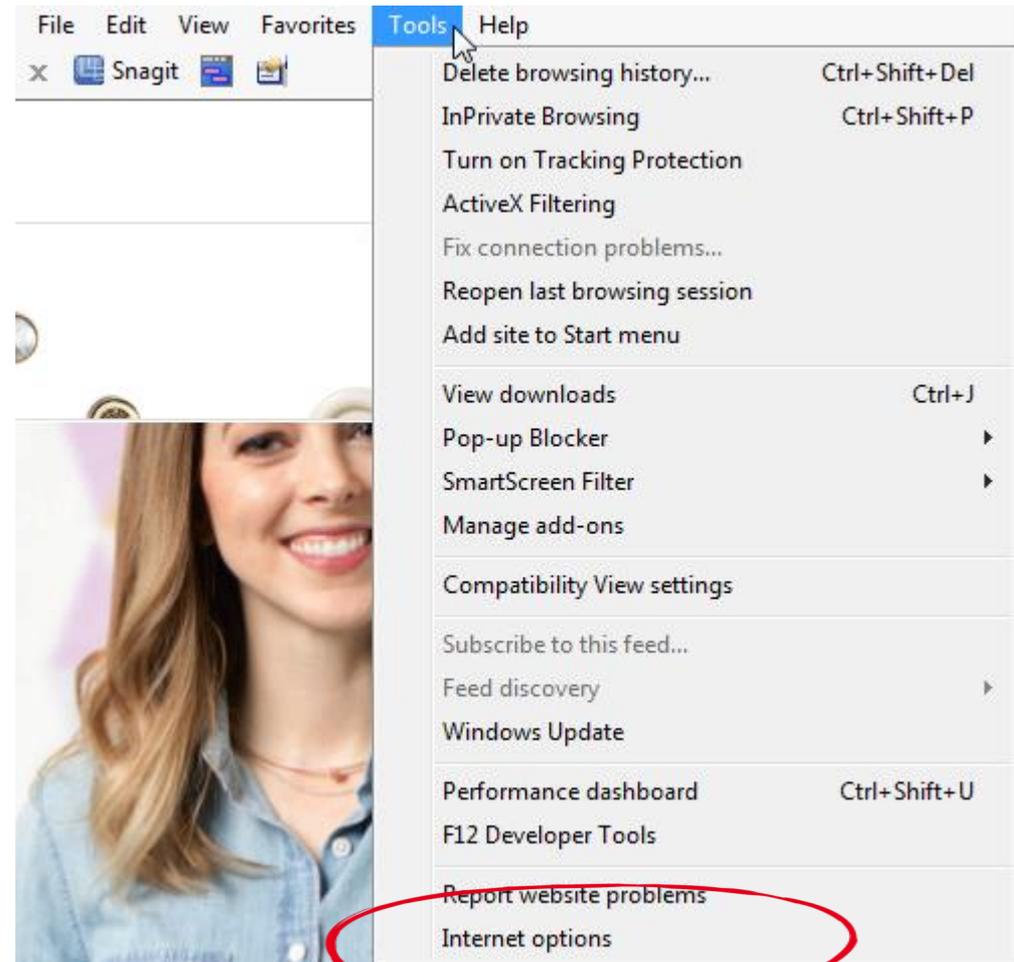
→ Download if necessary



Select Internet Options

→ Select Tools

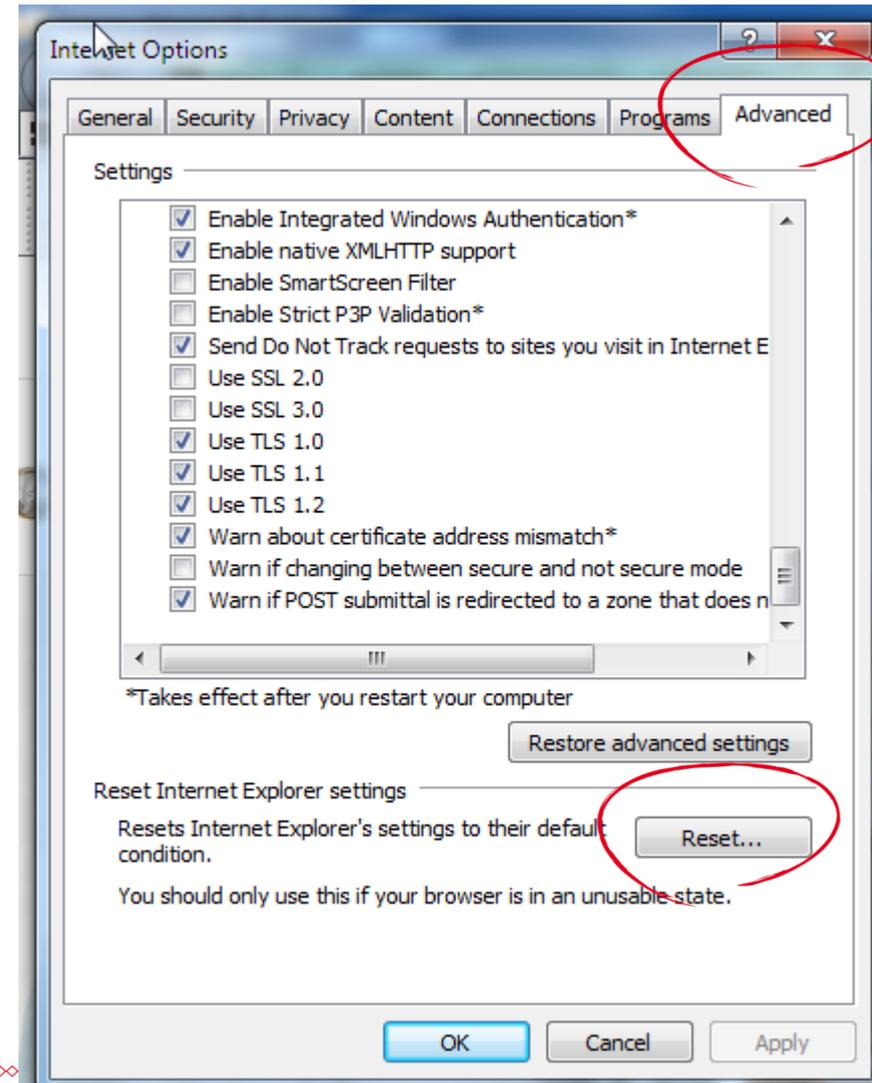
→ Select Internet Options



Resetting Internet Explorer

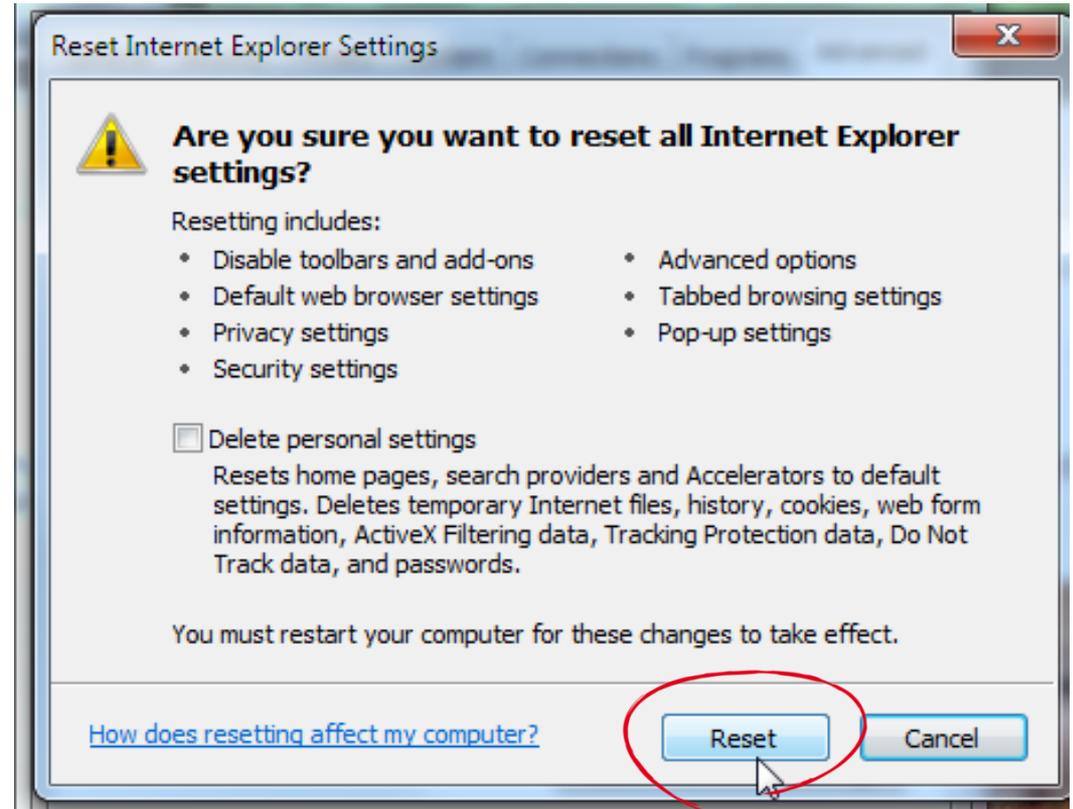
→ Select Advanced Tab

→ Select Reset



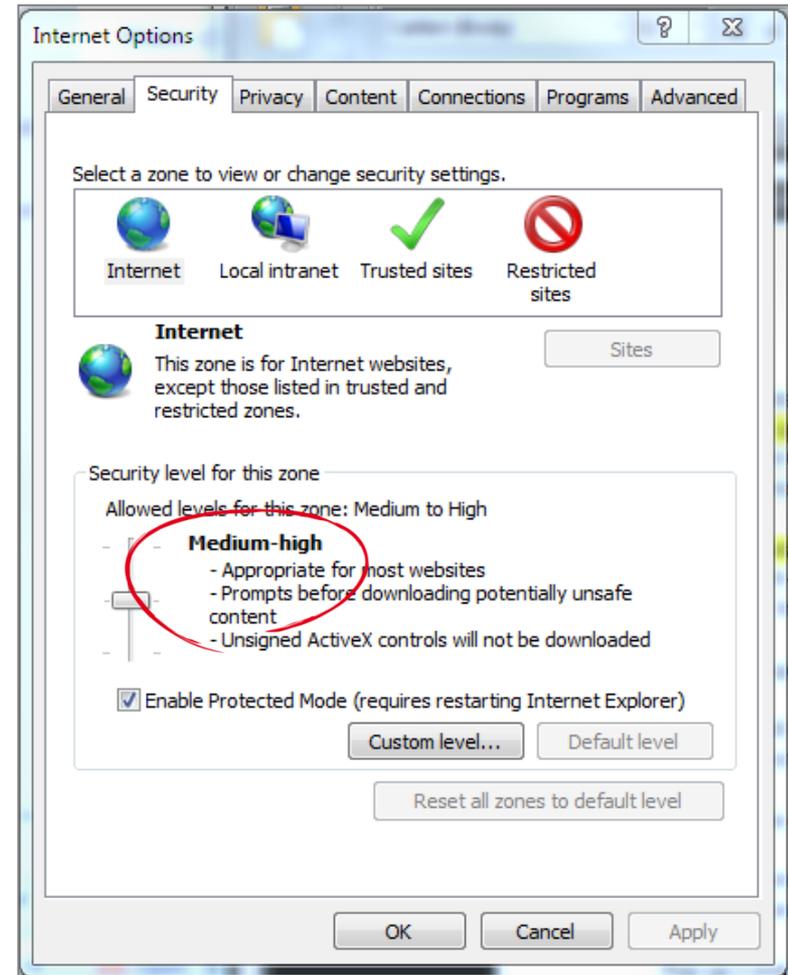
Resetting Internet Explorer

→ Select Reset



Check Security: Med-High

- Open Internet Explorer
- Select Tools > Internet Options > Security tab
- Set to Medium-High
- Click OK



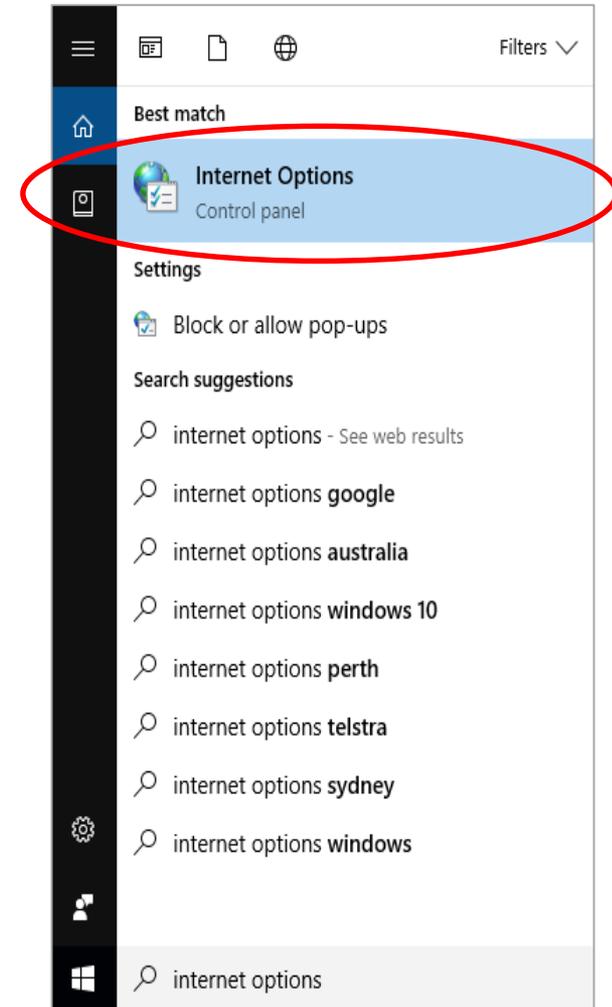
Changing Cookie Settings

→ Windows 10

→ BERNINA V8 activation
will not be able to proceed
if cookies are blocked

→ Search bar: Type Internet
Options

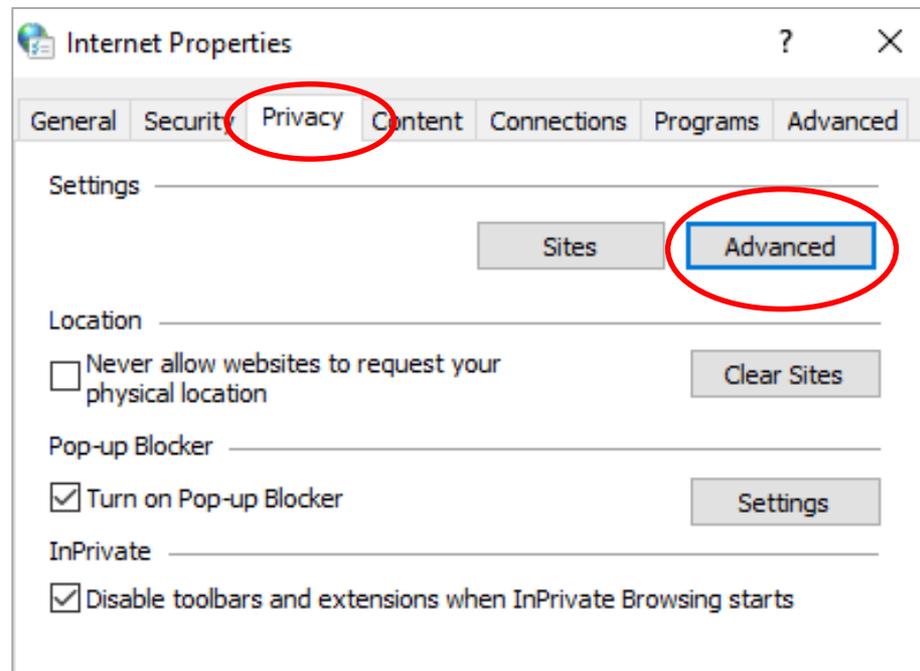
→ Select Internet Options
(Control Panel)



Changing Cookie Settings

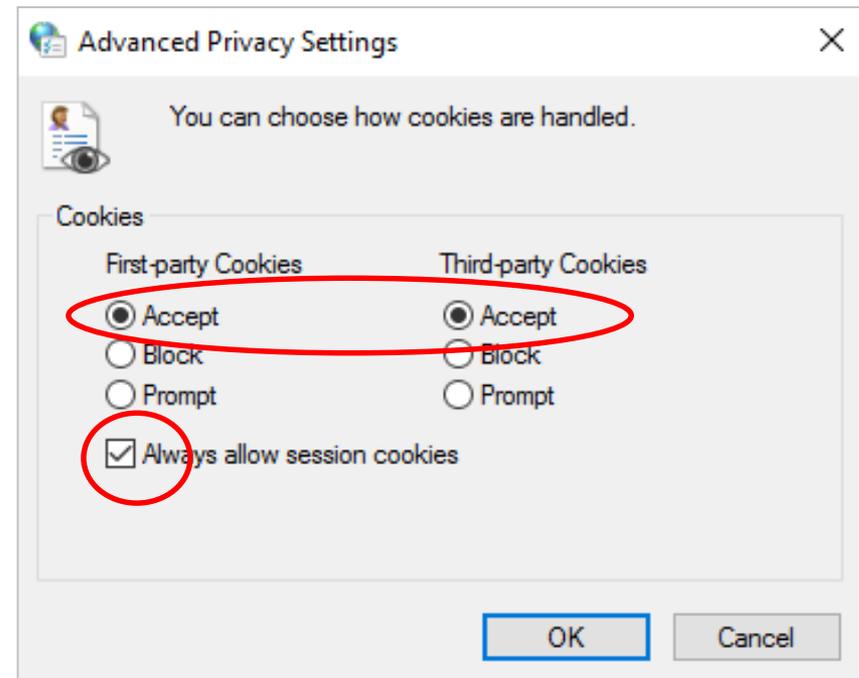
→ Select the Privacy Tab

→ Click the Advanced Button



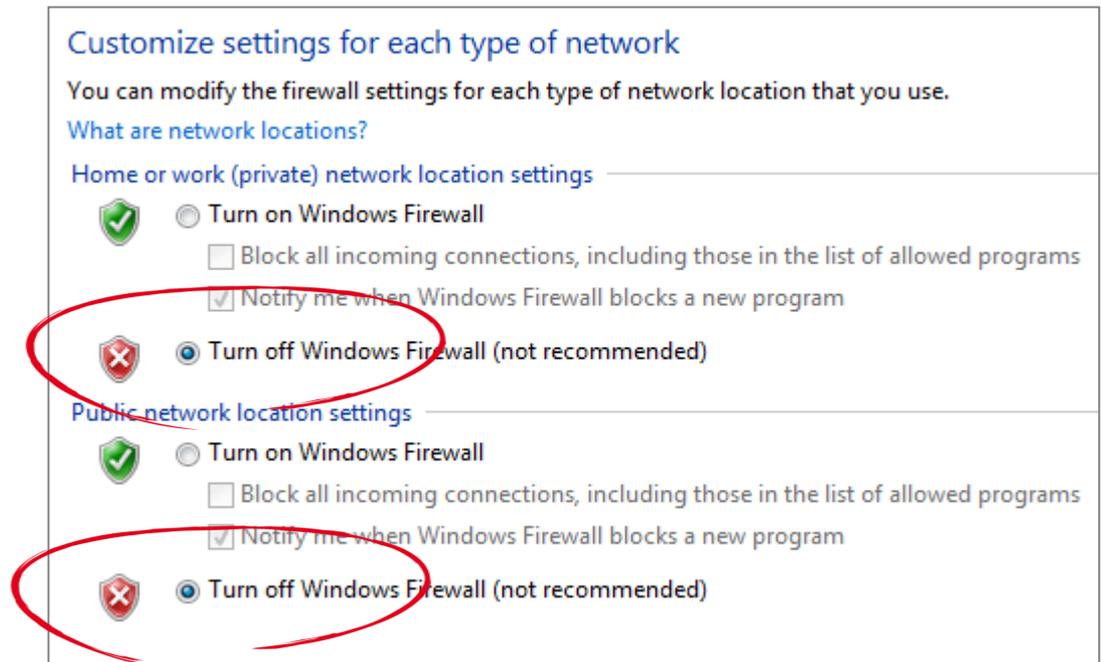
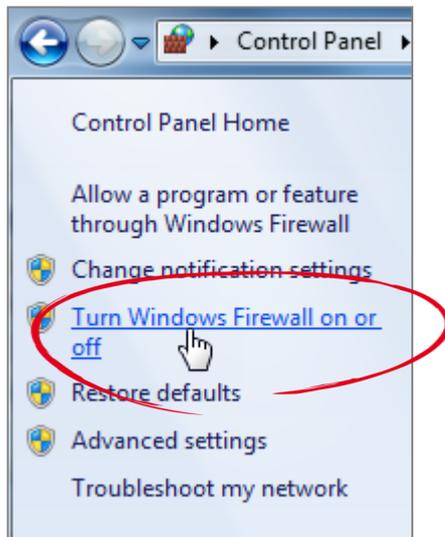
Changing Cookie Settings

- Accept Cookies
- Check Always allow session cookies
- Click OK



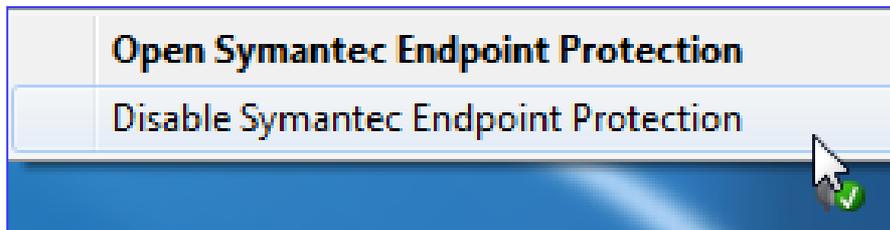
Turn off Windows Defender & Windows Firewall

→ Control Panel > Windows Firewall & Windows Defender

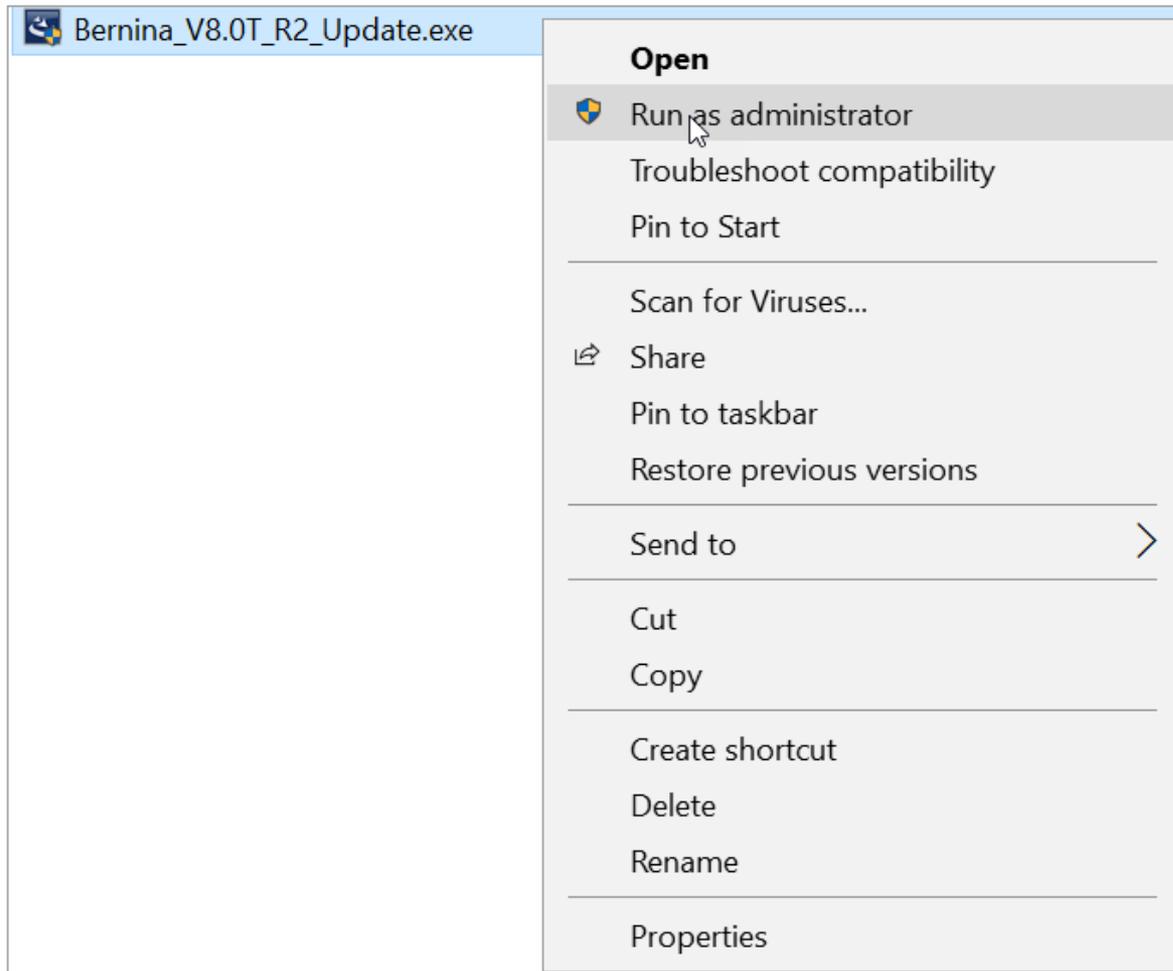


Other Virus Protection

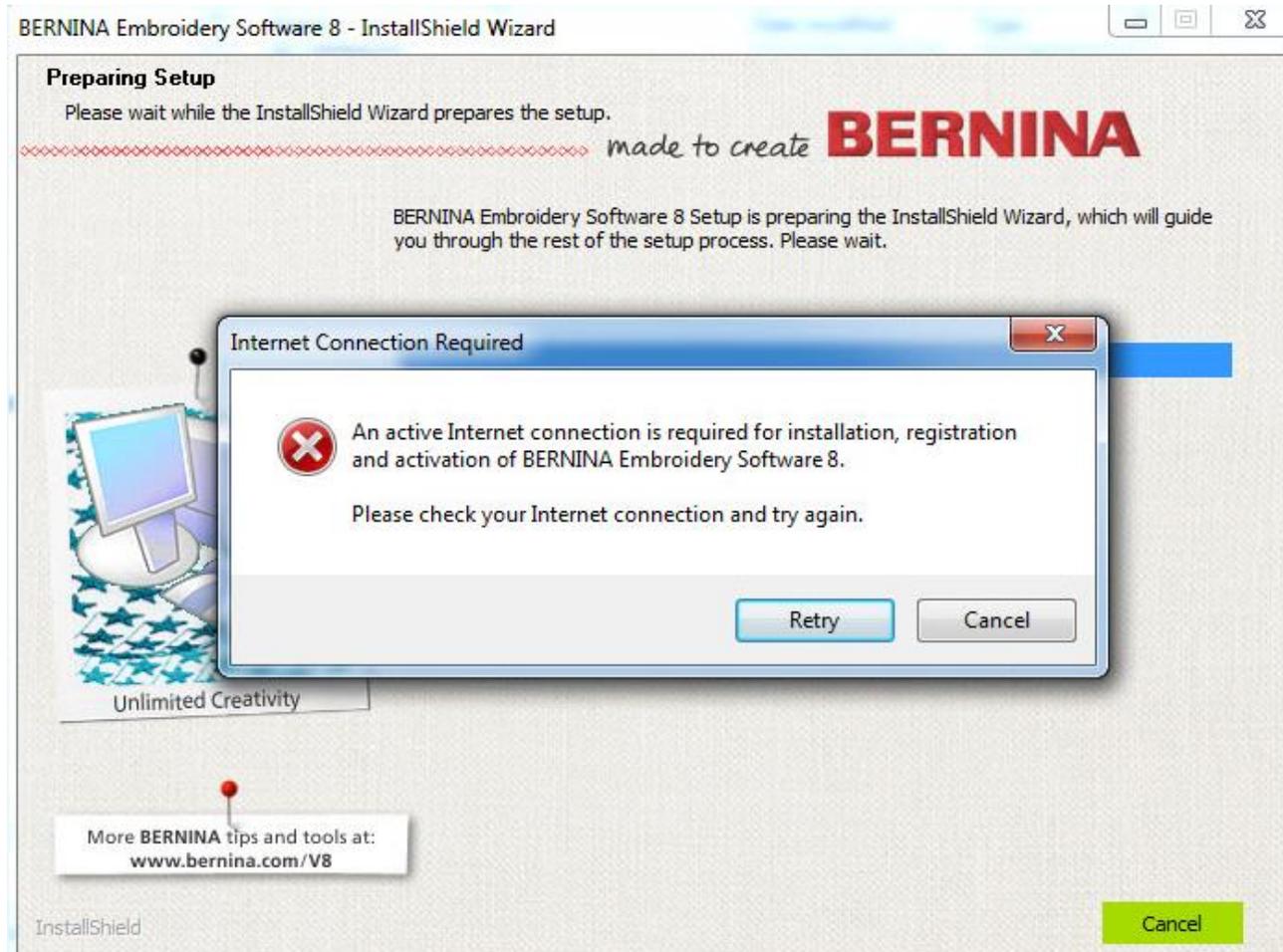
- Some programs-- you can right click and turn off through disable
- Others, must open to turn off
- If asked for how long?
 - Turn off permanently until updated
 - Turn back on after complete update



Beginning the Update

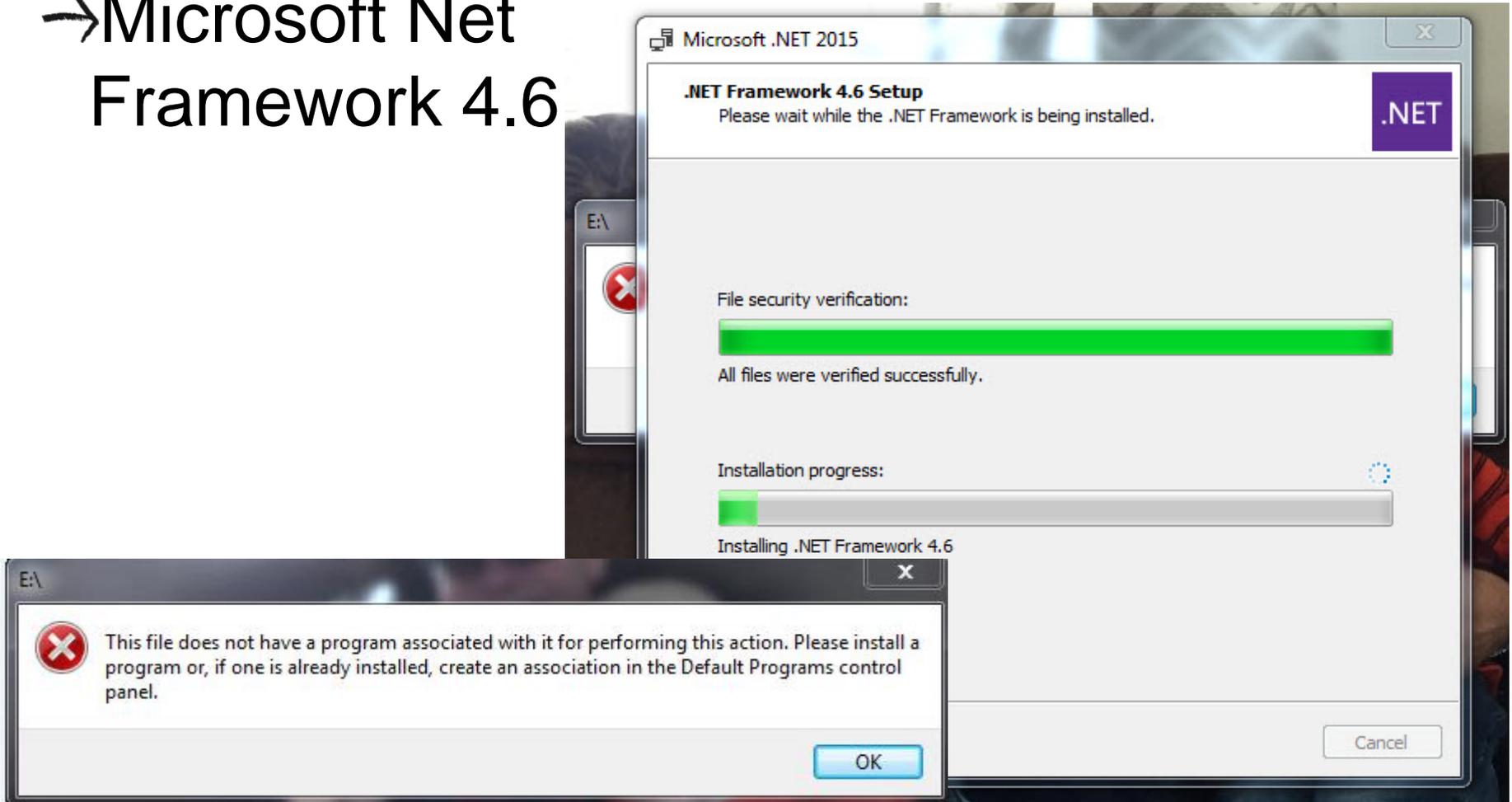


No Internet Connection



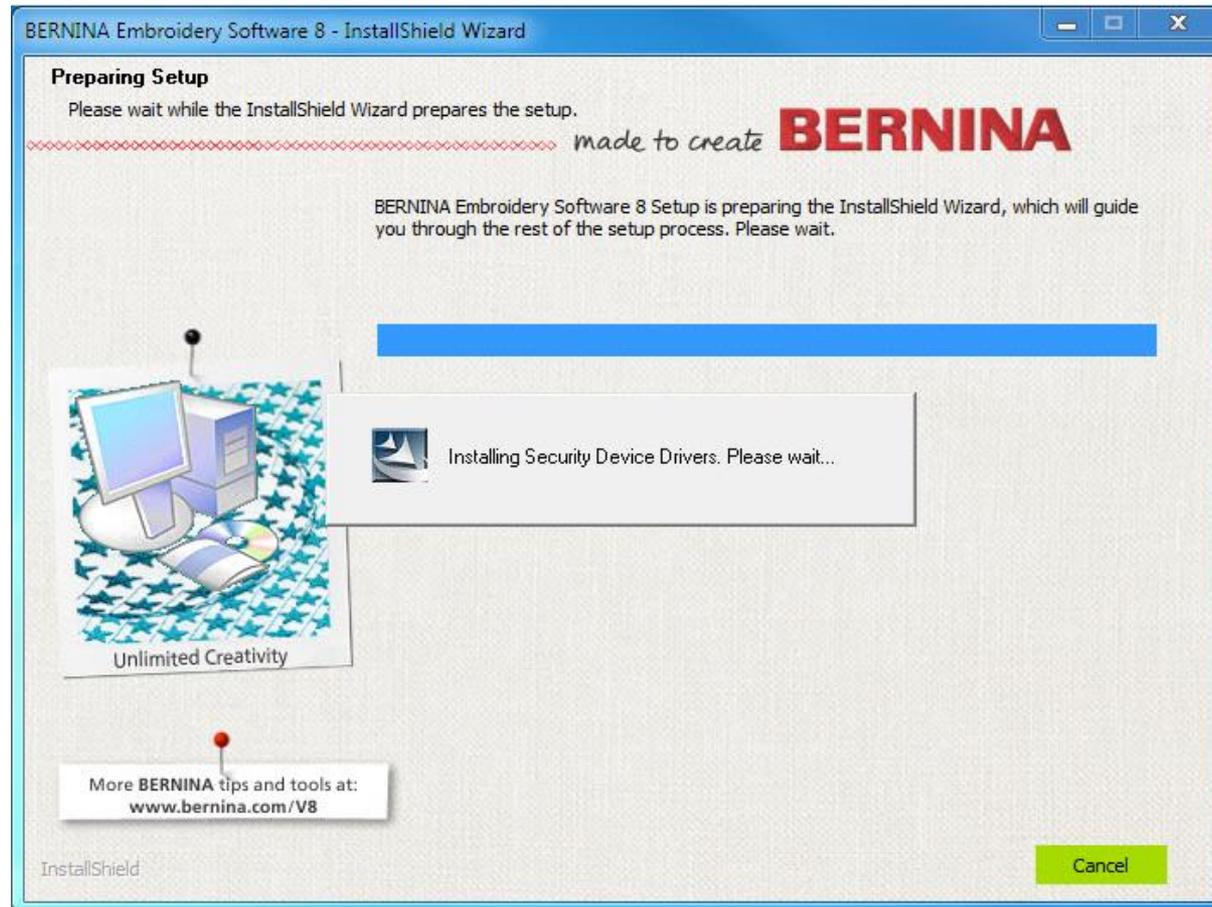
Installation Starts

→ Microsoft Net Framework 4.6



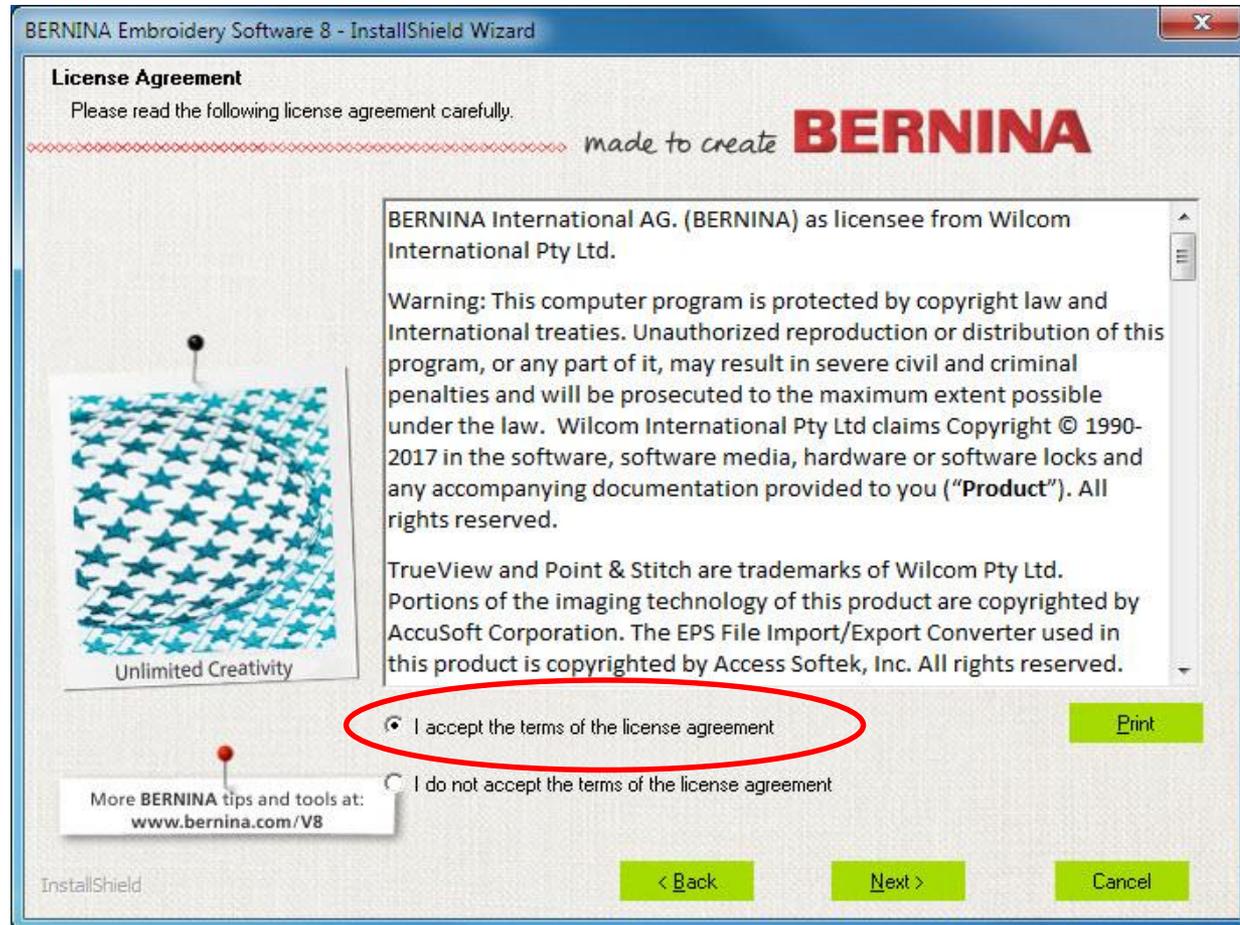
Installation Process

→ Security Device Drivers



EULA

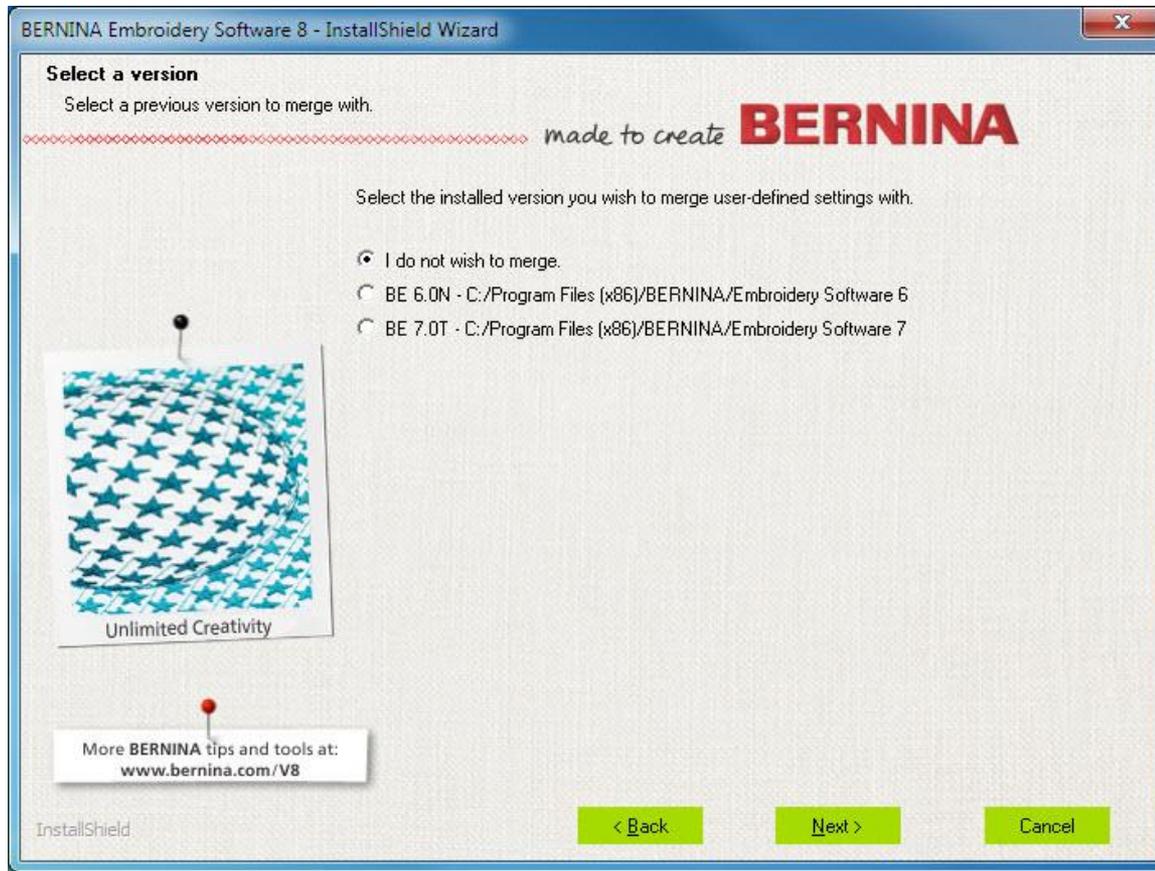
→ Two End User License Agreements to check



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Merge

→ To merge user files from other versions

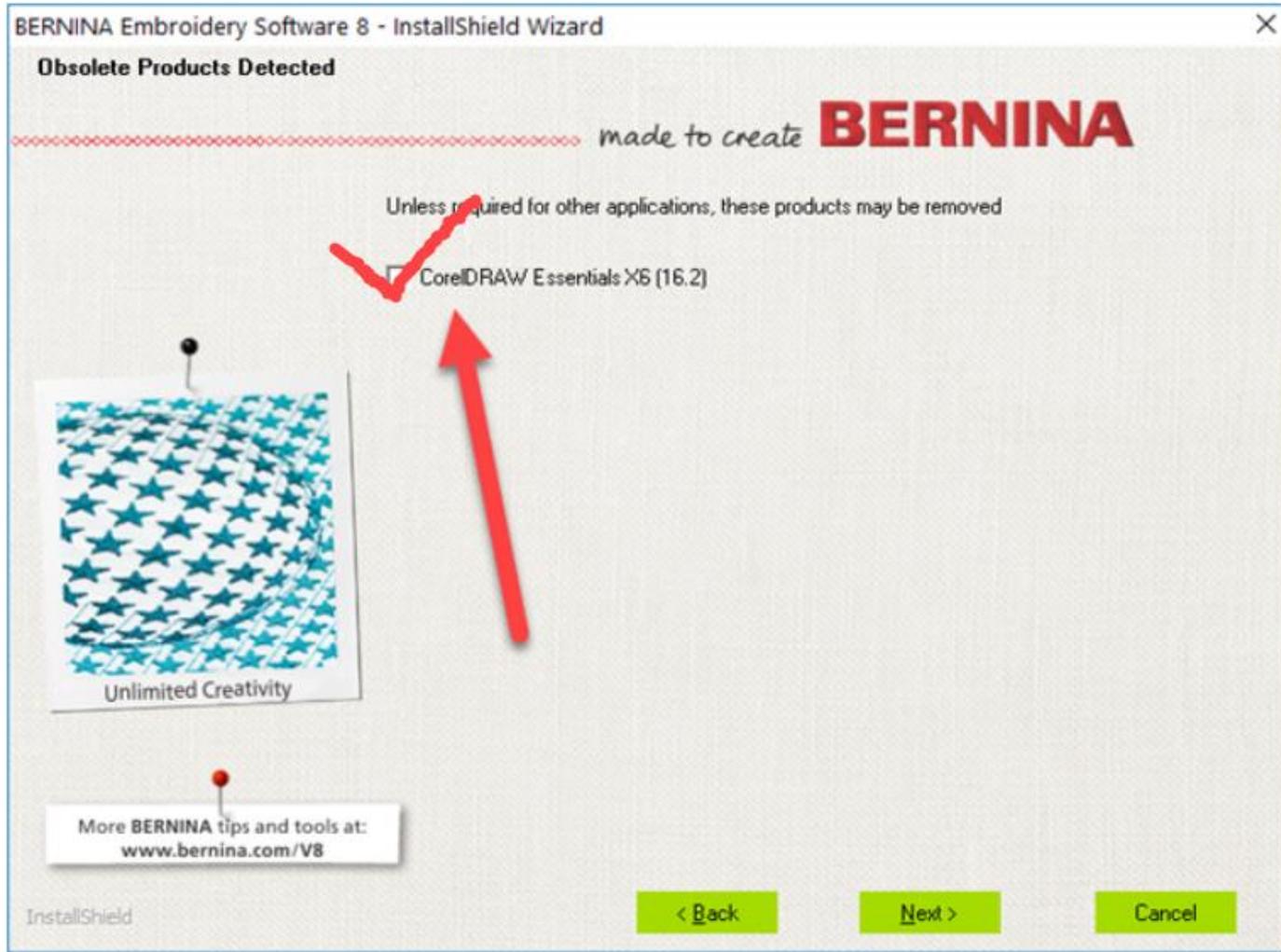


Third Party Drivers

→ Drivers install



Uninstall Corel Essentials X6

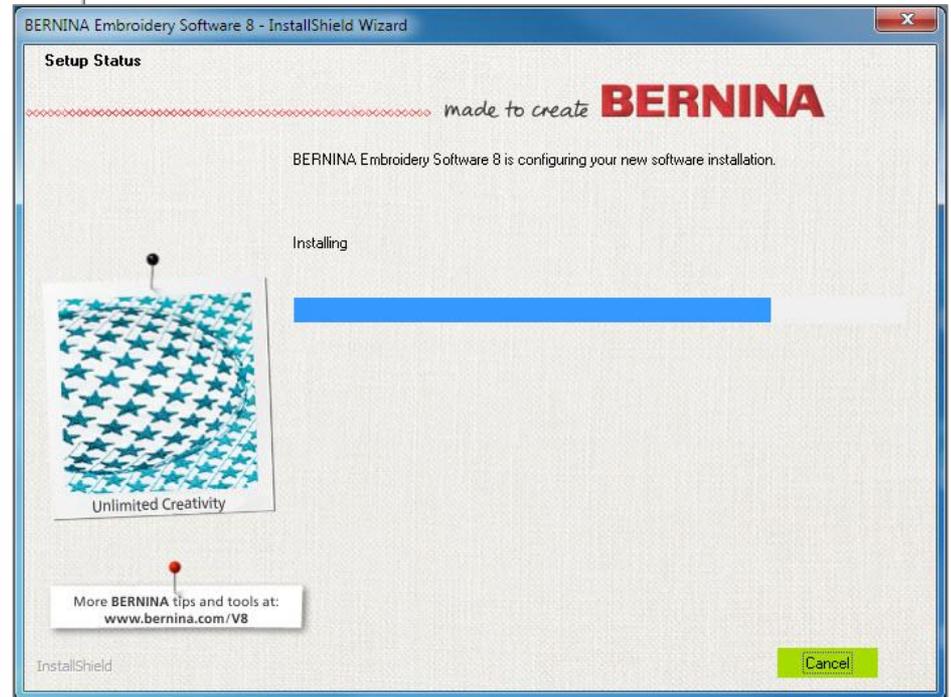


Corel Installs; then BERNINA



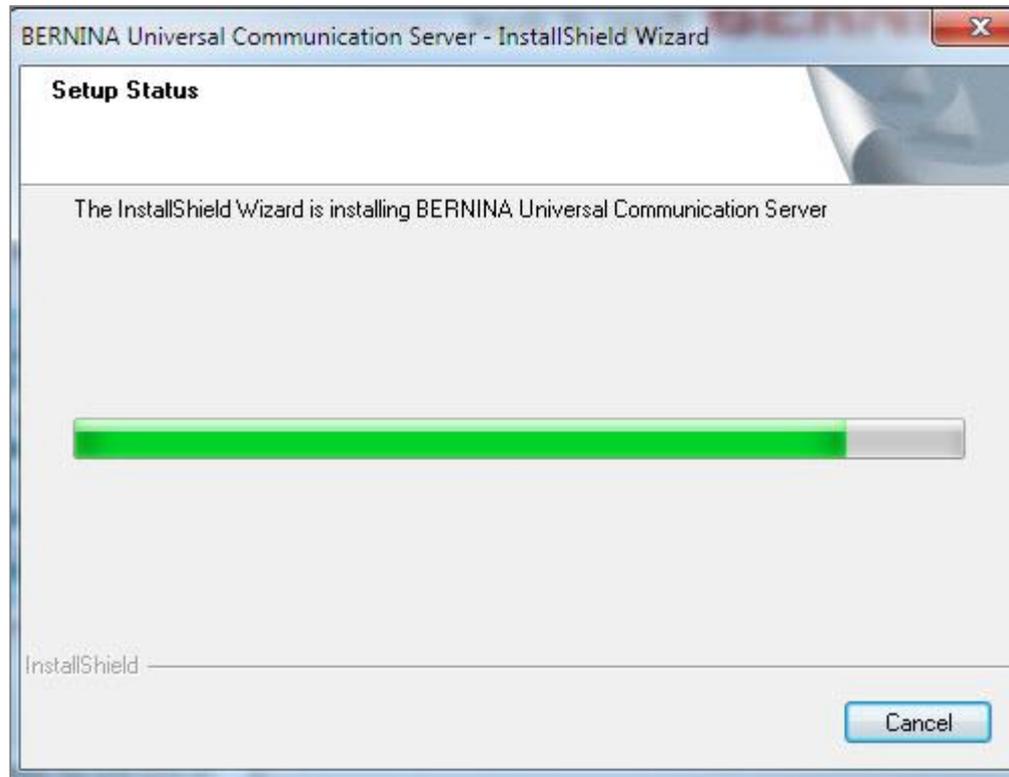
Initializing the Setup

Please wait ...

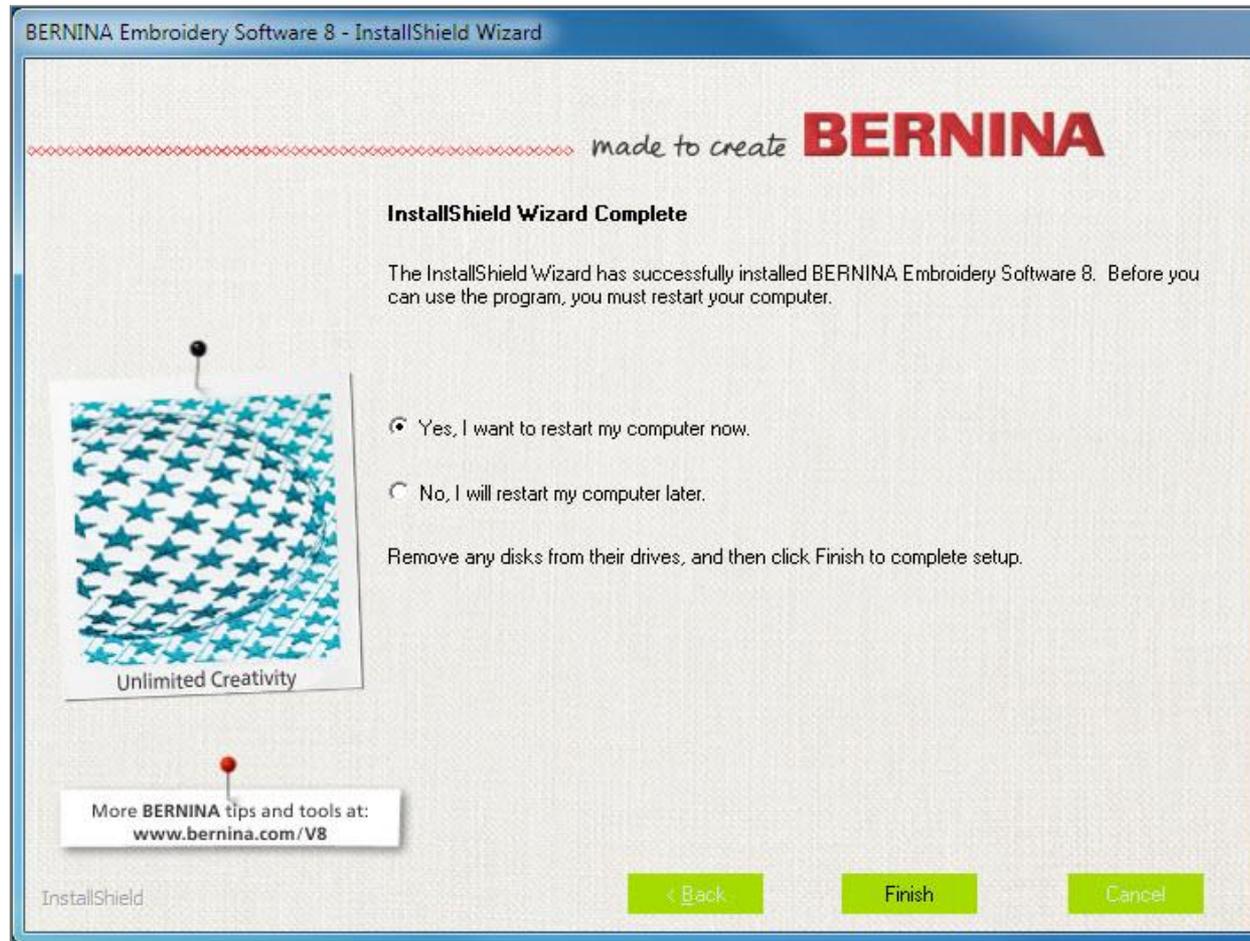


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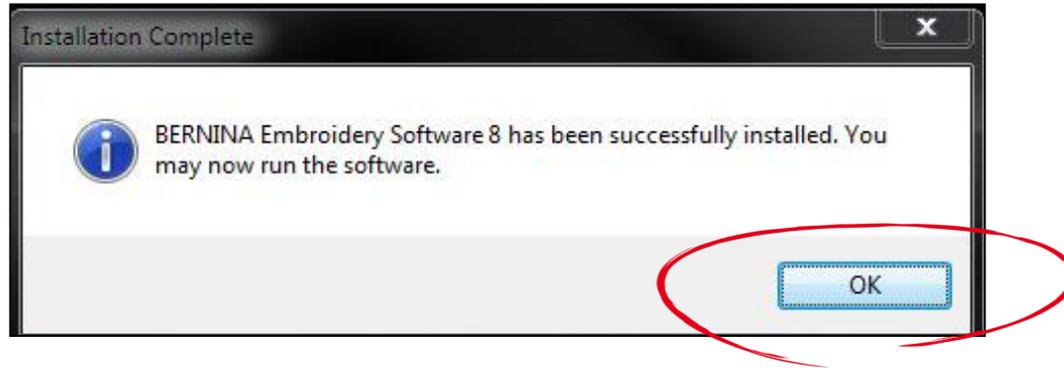
Universal Communication



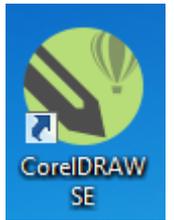
Restart Computer



Successful Message



- Click OK
- Don't open software yet
- Double click on Corel SE (green icon) on Desktop



Register Corel



Let us get to know you

Signing in gives you access to online content. To sign in, create your Corel account now. If you already have an account, enable the check box and enter your credentials in the fields provided.

I already have an account

Email

Password

Confirm Password

United States

Get critical software updates and exclusive offers.

Have your say, participate in Corel research.

[Privacy policy](#). All information is confidential and will not be shared with any 3rd party.

Continue



Let us get to know you

Signing in gives you access to online content. To sign in, create your Corel account now. If you already have an account, enable the check box and enter your credentials in the fields provided.

I already have an account

dlashbrook@berninausa.com

Password

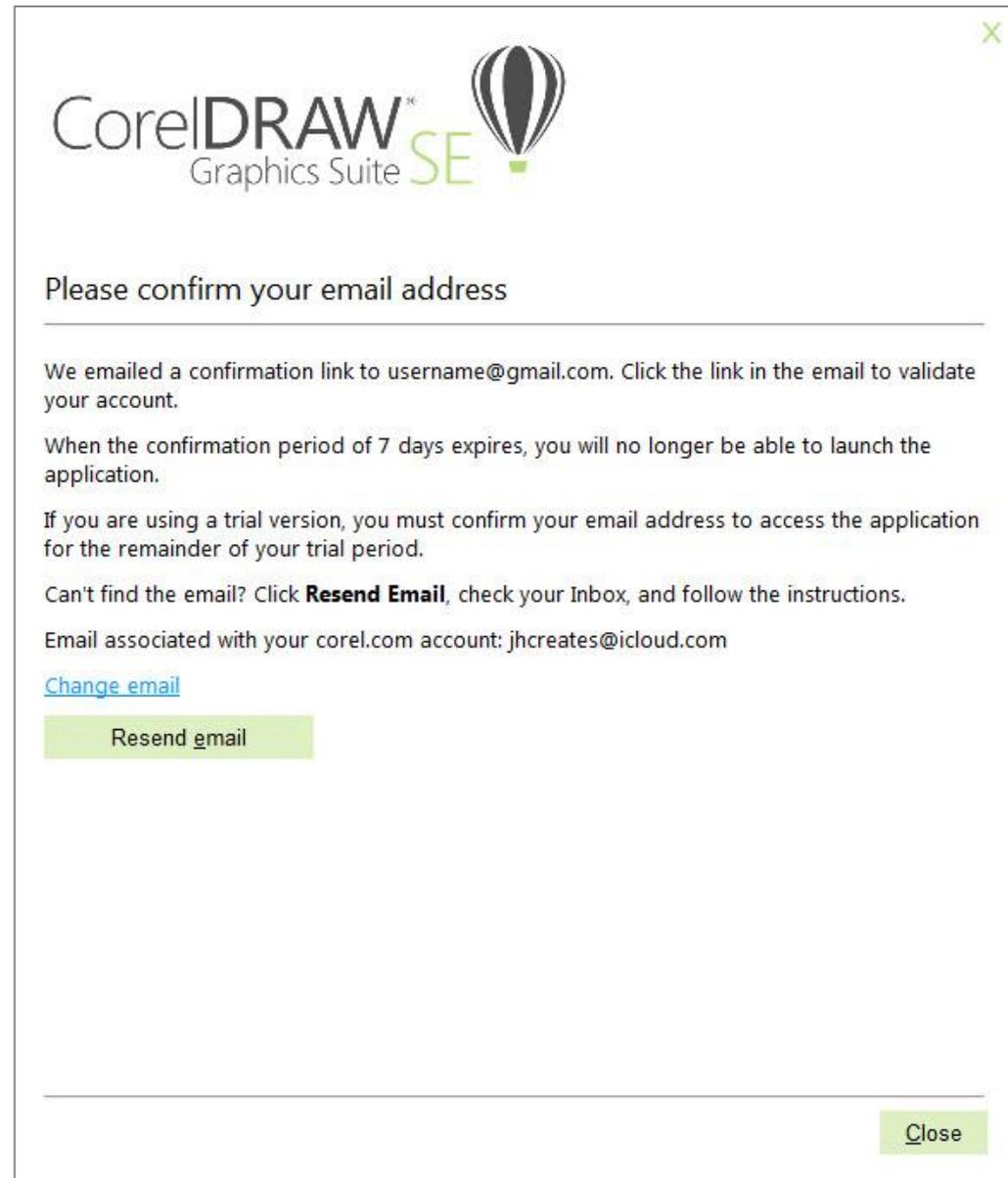
[Forgot password?](#)

Continue

Validate

→Open email

→Click on link to
validate account



Authenticated Message

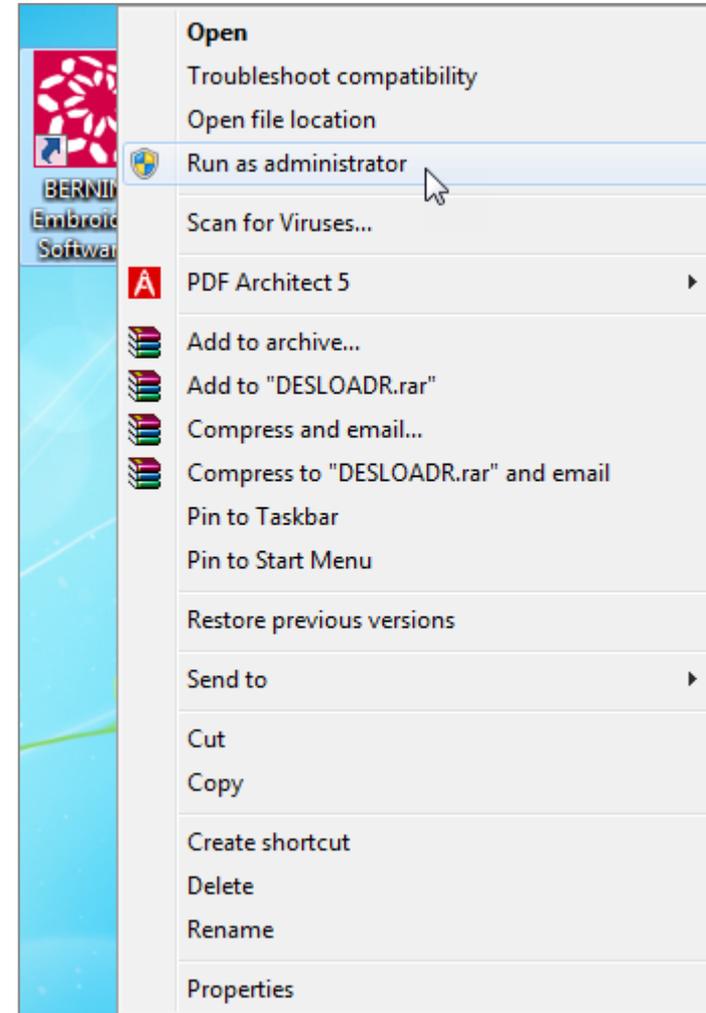
→ Ready to use software



Run as Administrator

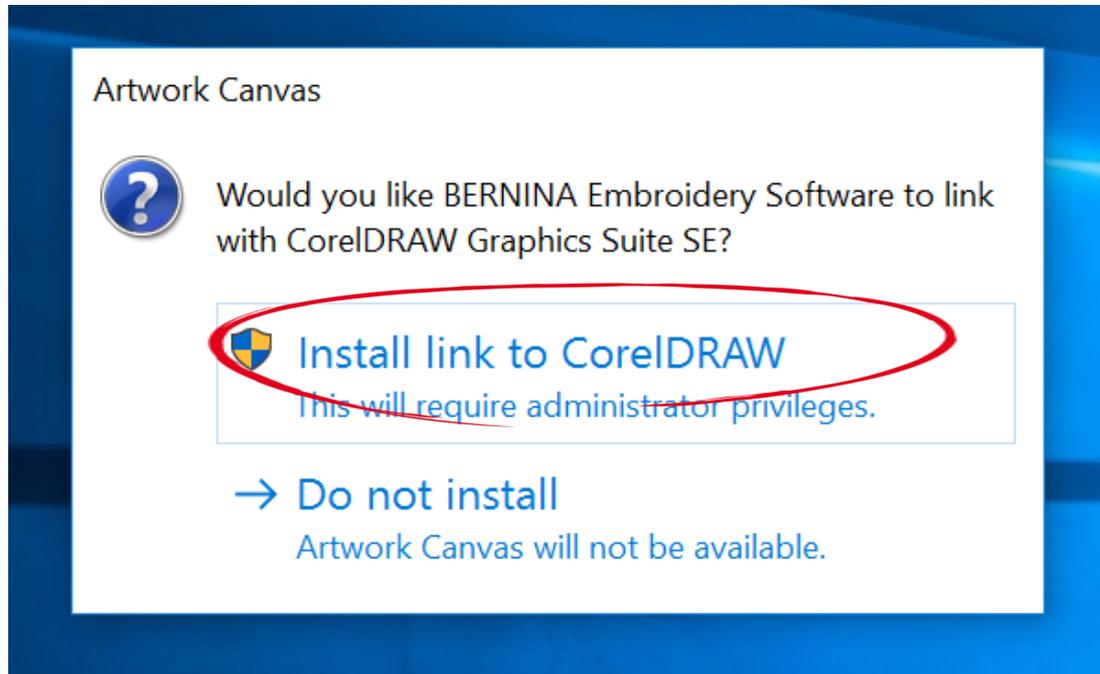
→ First time you open software, right click on icon

→ Select Run as Administrator



Link Message

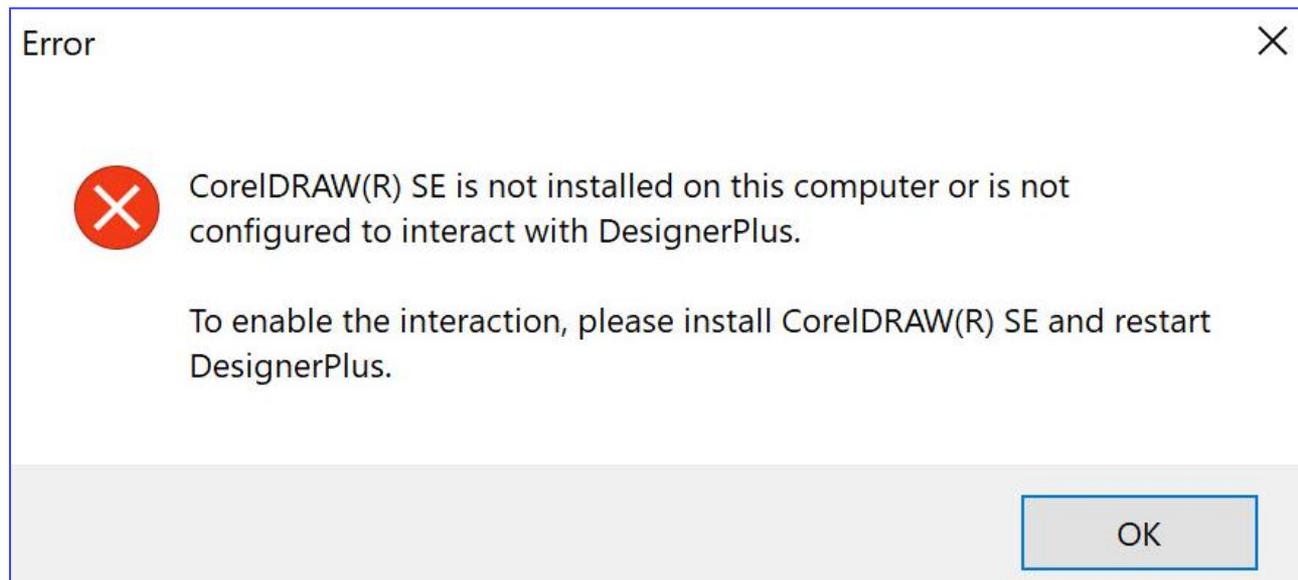
→ Click Install Link



Corel Not Installed Message

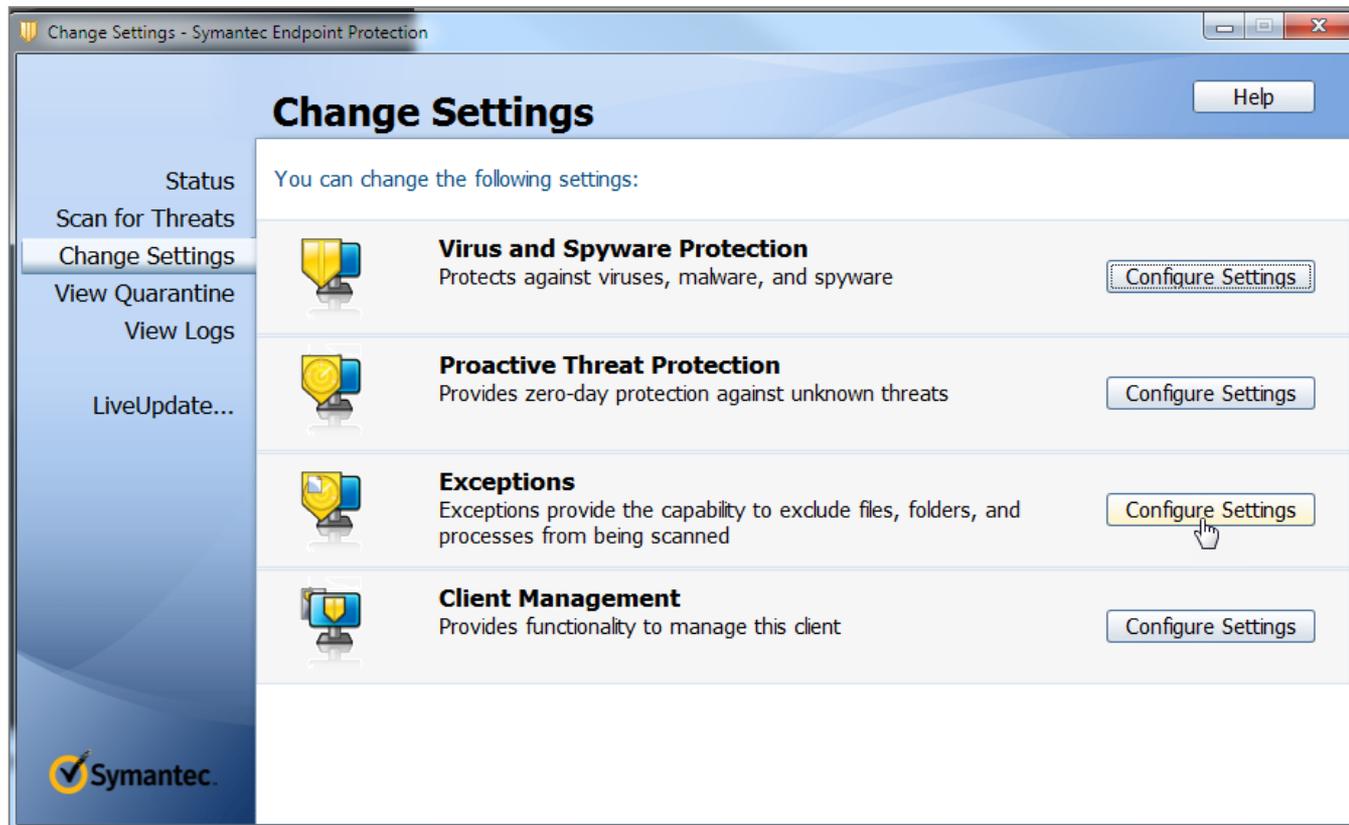
→Close the software

→Reboot



Check Anti-Virus

→ Add BERNINA to exception list



New Installation

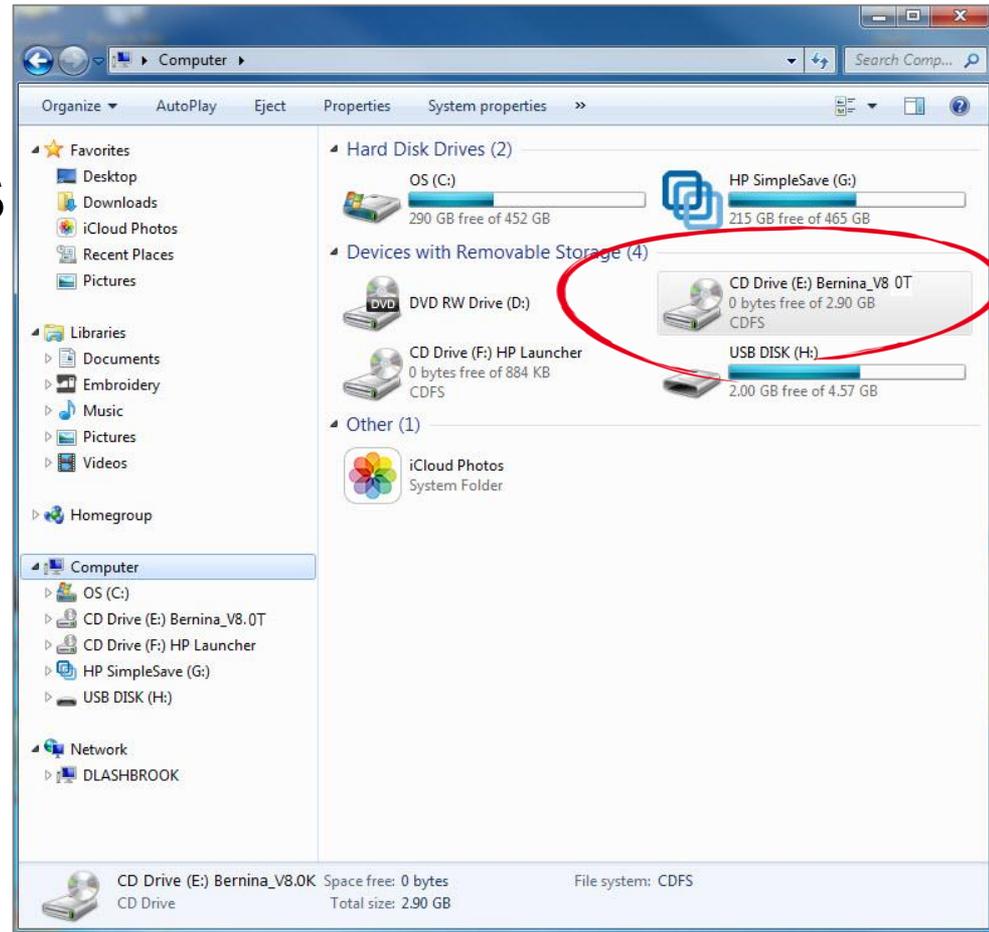
New Installation Precautions

- Remove Corel Essentials X4, delete folder
- Windows must be up-to-date
- Adobe Reader must be up-to-date
- Administrator rights
- Connected to Internet
- Internet Explorer 11 must be default browser for Windows 7; Edge for Windows 10 (accept cookies)
- Turn off anti-virus and firewall

New Installation of V8

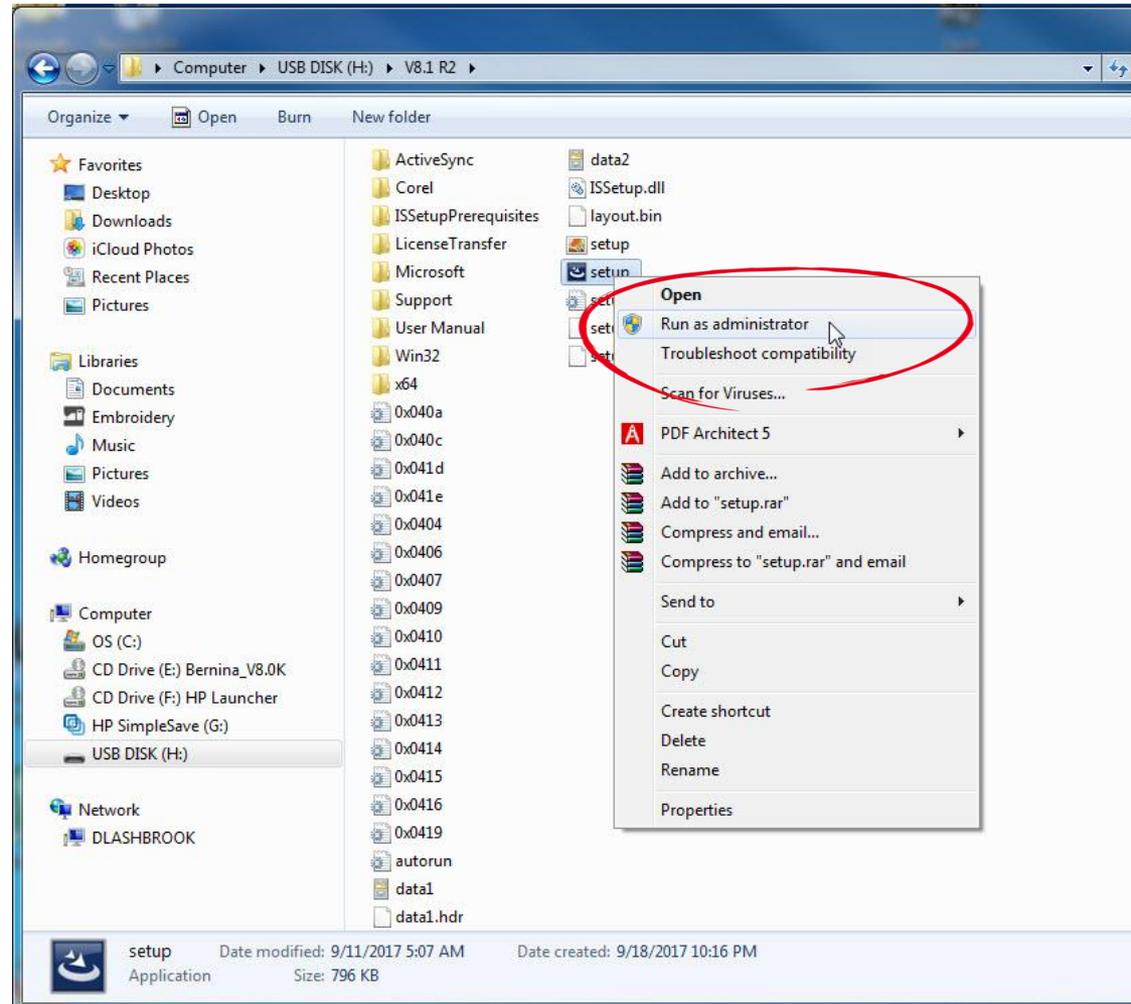
REMEMBER

- Version 8 OT R2 has black USB
- Installation USB has two drives
- Select CD Drive for exe file



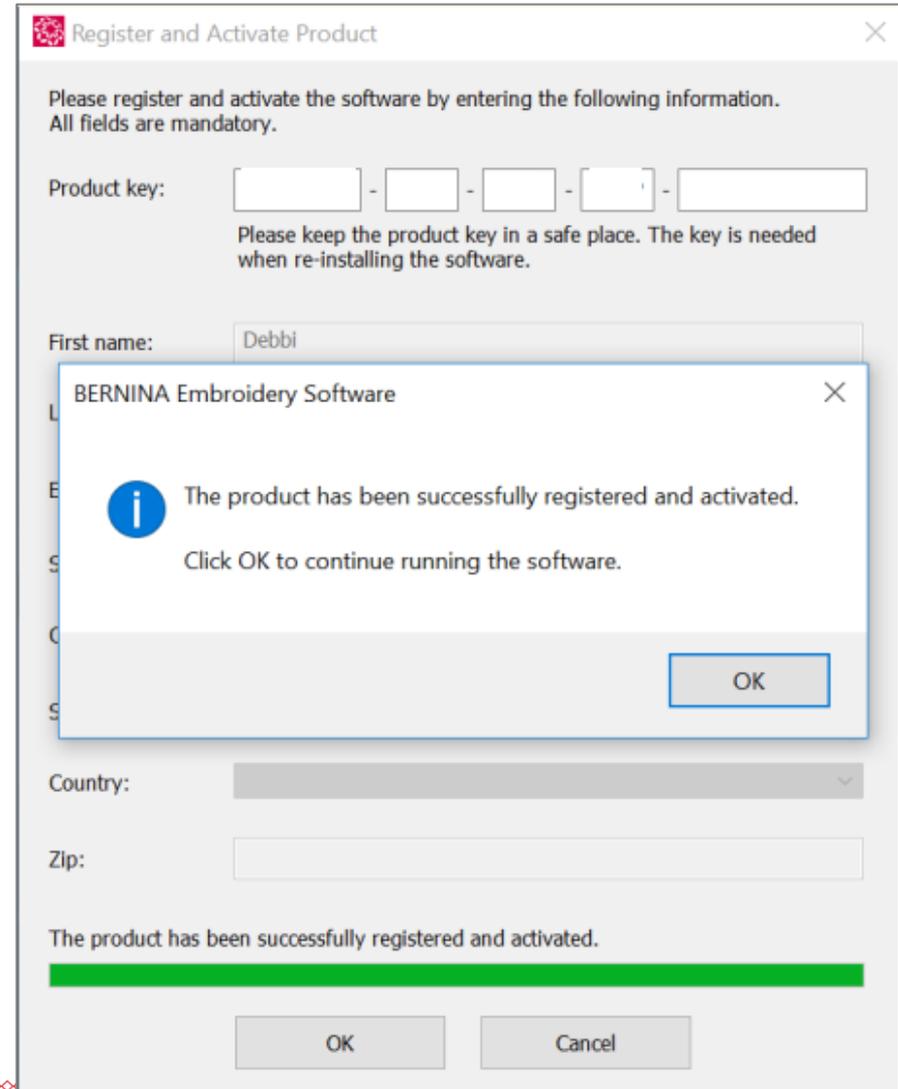
Install as Administrator

- Location exe file
- Right click
- Select Install as administrator



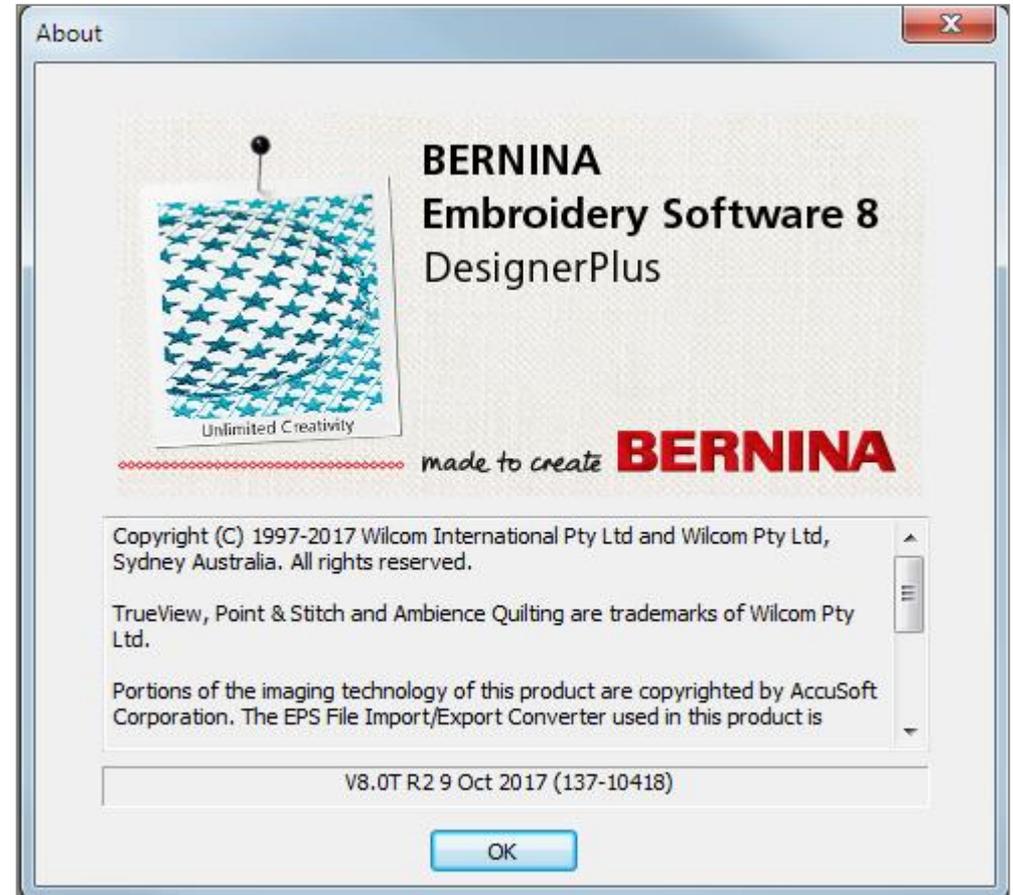
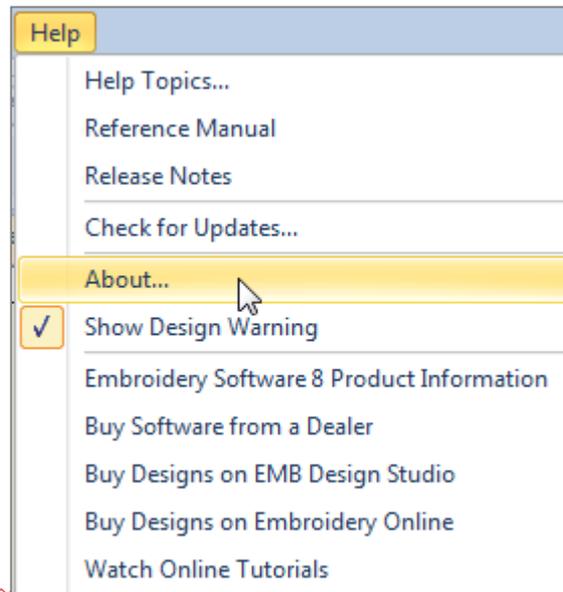
Activating Software

- Complete information
- Be patient
- Progress bar across bottom
- Will get a successful message
- Click OK



Check for Version

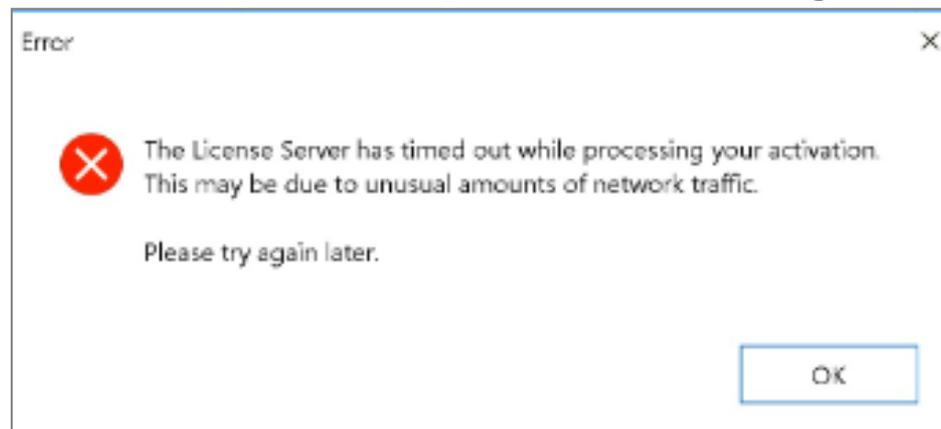
- Open Software
- Help > About
- Version 8.0T R2
- Is Version 8.1



Possible Error Messages

Error Message: Timed Out

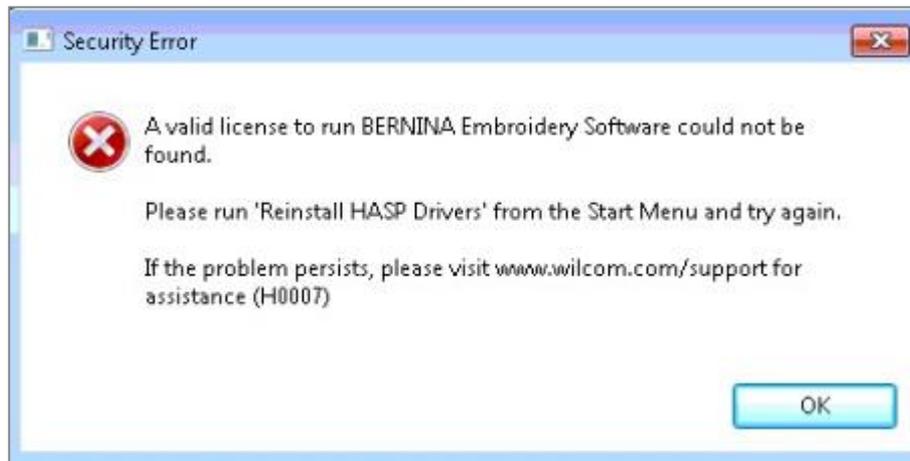
- Reset Internet Explorer 11/or Cookies & try again
- If you still get error, submit a ticket to bernina.com/help
- Fill out form completely including Product Key



HASP Errors: 1

→HASP Error—3 error messages

- No license found (reinstall HASP driver)



Restarting Service

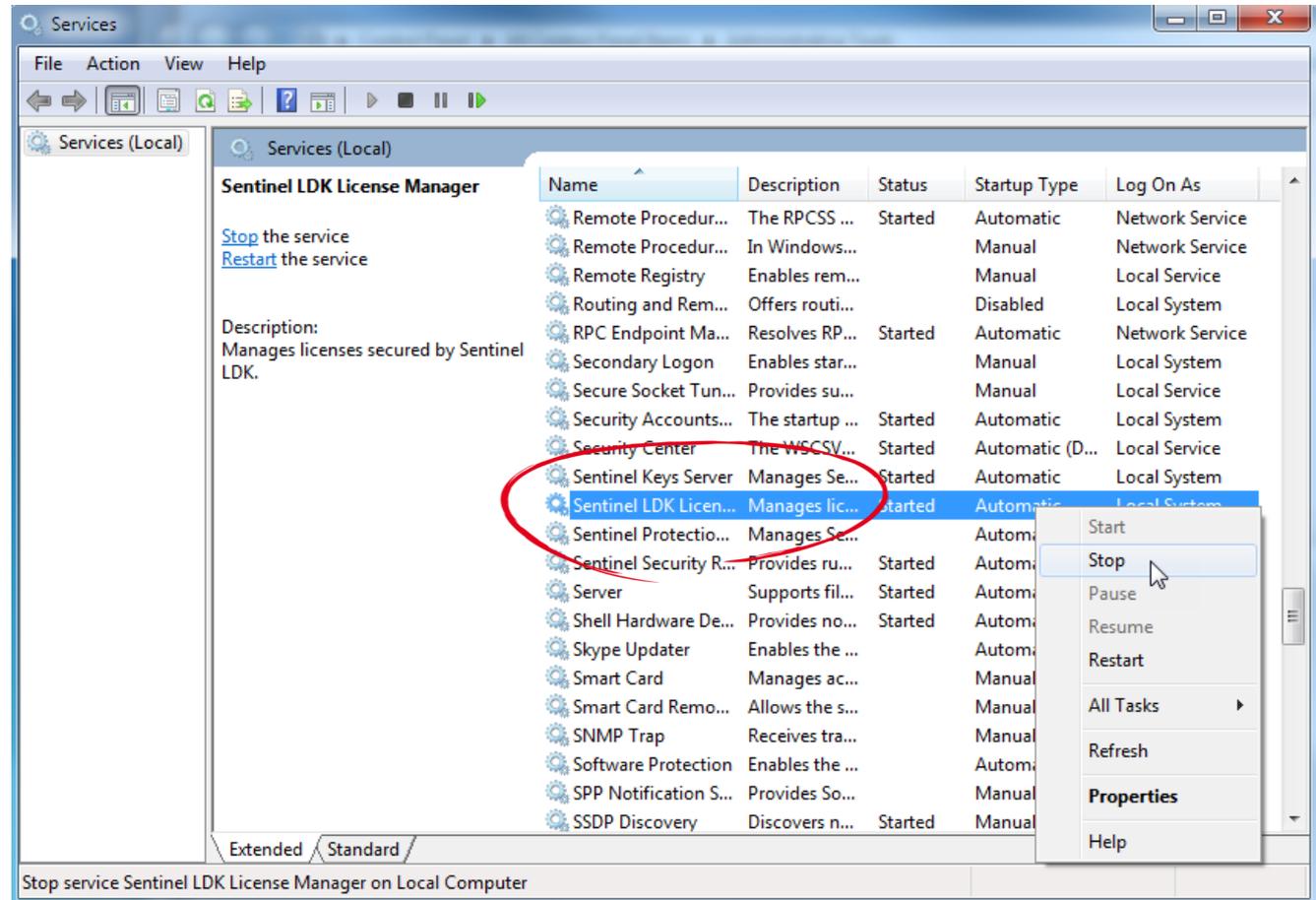
→ Control Panel > Administrative Tools > Services

→ Sentinel

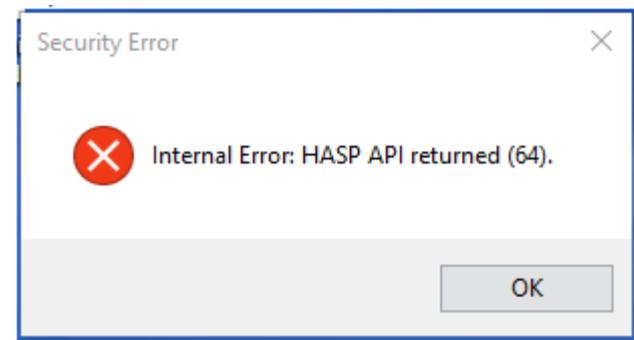
→ Right click

→ Stop 1st

→ Start



HASP Errors: 2



→ HASP Error: Internal HASP Error: HASP API Returned (64)

- Click on link:

http://localhost:1947/_int_/ACC_help_index.html

- Delete cloned key

- Stop/start Sentinel LDK License Manager service

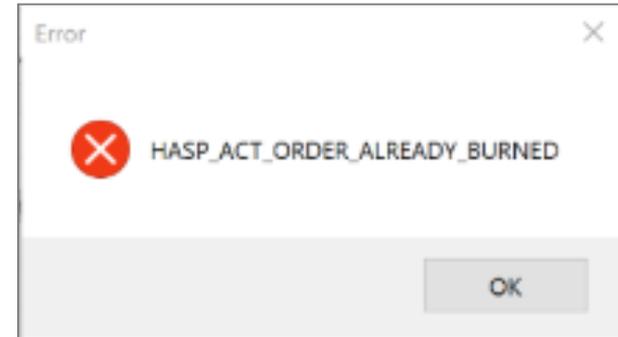
- Will use an activation; can be added back

- Submit a ticket to bernina.com/help

HASP Errors: 3

→ HASP Error: already burned

- Use same link as previous slide
- Remove cloned key
- Stop and start Sentinel LDK License Manager service
- Does use an activation; can be added back
- Submit a ticket to bernina.com/help



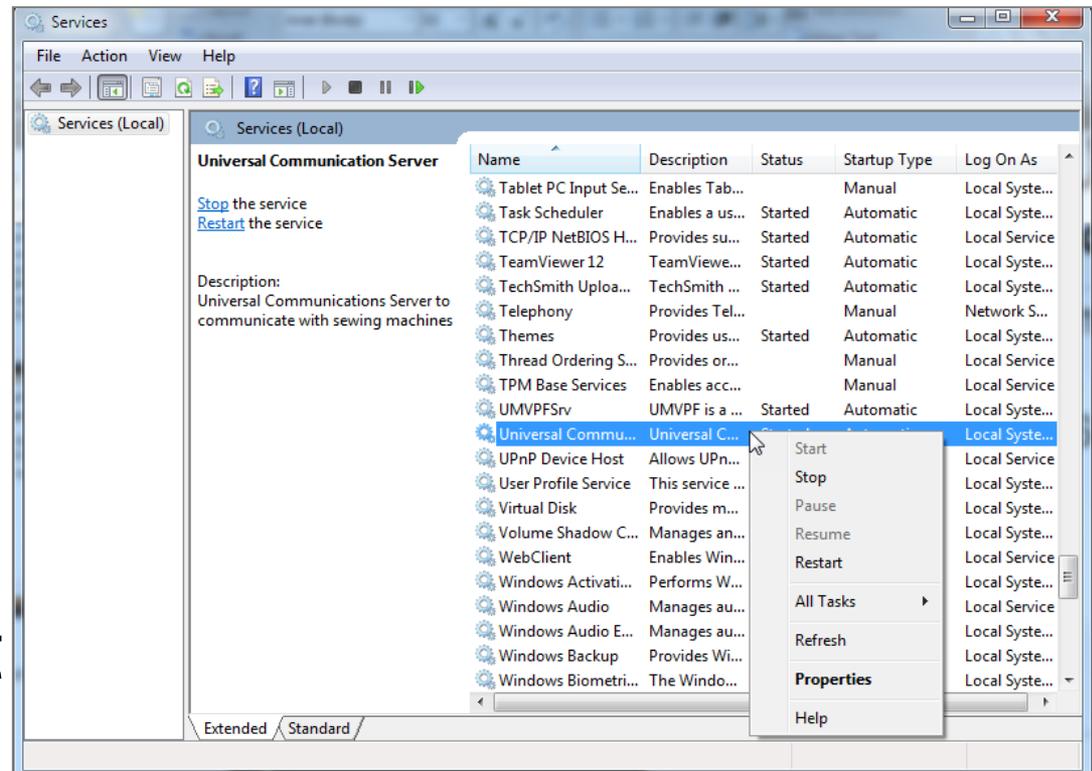
Restarting UCS

Design fails to send to machine with Direct Connect

→ Type in search:
Services

→ Locate Universal
Communication
Server

→ May have to start
or stop & start



Connecting to 200/730

→ Direct connect with 200/730

→ Submit a ticket to bernina.com/help

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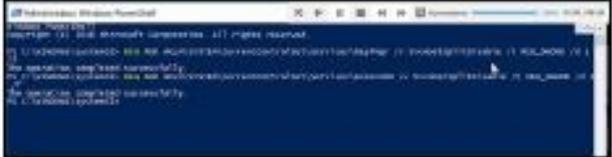
ESTABLISHING CONNECTIVITY WITH THE 200/730 after CREATORS UPDATE

1. Start admin/Power Shell or a command prompt as administrator.
Right click on start, select Windows Power Shell (Admin) -OR-
Enter cmd in the search box; then right click and select Run as Administrator.



3. A dialog box shows; then enter these two lines: (you can copy by highlighting the two lines below with Ctrl +C; then click in the blue box and select Ctrl + V to paste the lines)

```
REG ADD HKLM\SYSTEM\CurrentControlSet\Services\RpcMgmt \N SvcHostSplitDisable 1 REG_DWORD id 1 #  
REG ADD HKLM\SYSTEM\CurrentControlSet\Services\Wscntlm \N SvcHostSplitDisable 1 REG_DWORD id 1 #
```

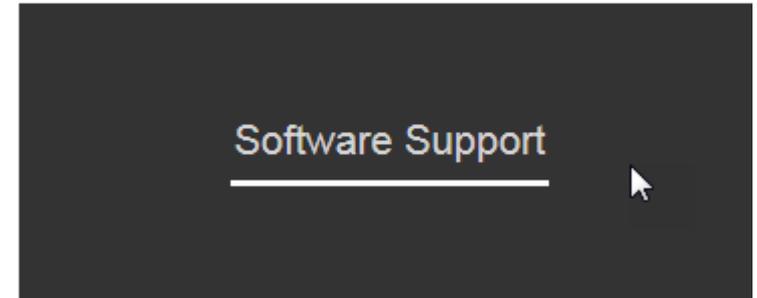


4. Restart computer and Windows Device Center will work.

Submitting a Ticket

- bernina.com/help
- Enter the information requested

BERNINA HELP CENTER



[BERNINA Help Center](#) > [Submit a request](#)

SUBMIT A REQUEST

Please choose your issue below

Technical Software Support ▼

Your email address *

Release Notes

- Will be posted on website
- Outlines what is new



The graphic features three pinned cards on a light-colored background. The first card shows a colorful floral embroidery design labeled 'Color PhotoStitch'. The second card shows a blue grid of stars labeled '3D Globe Effect'. The third card shows a spool of blue thread labeled 'Couching'. Below the cards is a small white box with the text 'More BERNINA tips and tools at: www.bernina.com/V8'. At the bottom right of the graphic is the text 'made to create **BERNINA**'.

BERNINA Embroidery Software 8
DesignerPlus

Color PhotoStitch

3D Globe Effect

Couching

More BERNINA tips and tools at:
www.bernina.com/V8

made to create **BERNINA**

BERNINA V8.0 UPDATE 1
RELEASE NOTES

JULY 19, 2017

License Transfer

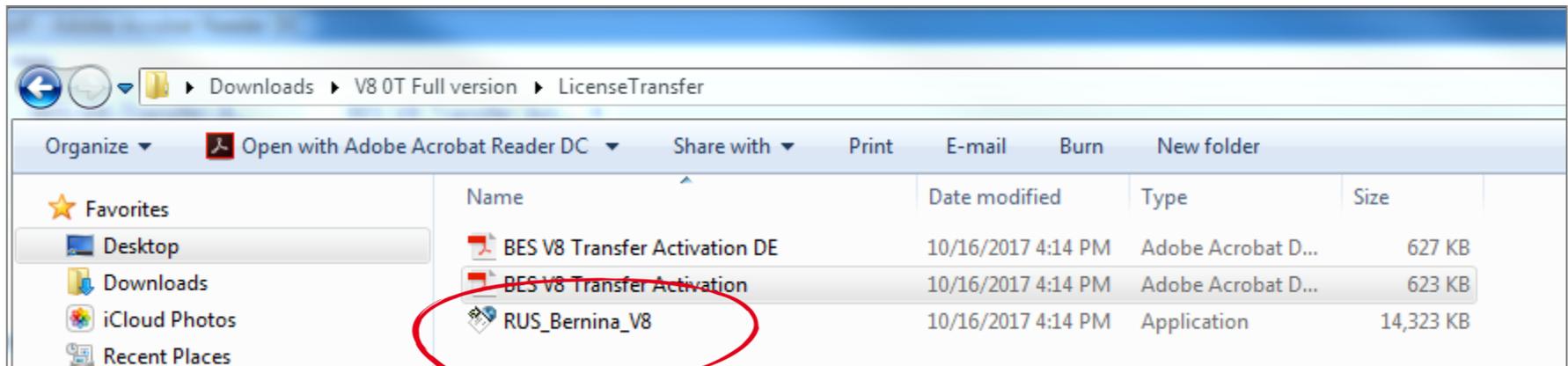
License Transfer

- Moves the software from one pc to another
 - Do not need product key
 - Do not need Internet Connection
 - Doesn't use an activation
 - Old PC must be working

- RUS tool is included with the install of full version of V8.0T R2

License Transfer: Copy to USB

- Navigate to the License Transfer folder
- Open BES V8 Transfer Activation
- Print pages for instructions (PDF file)
- Copy the RUS_Bernina_V8 to USB stick

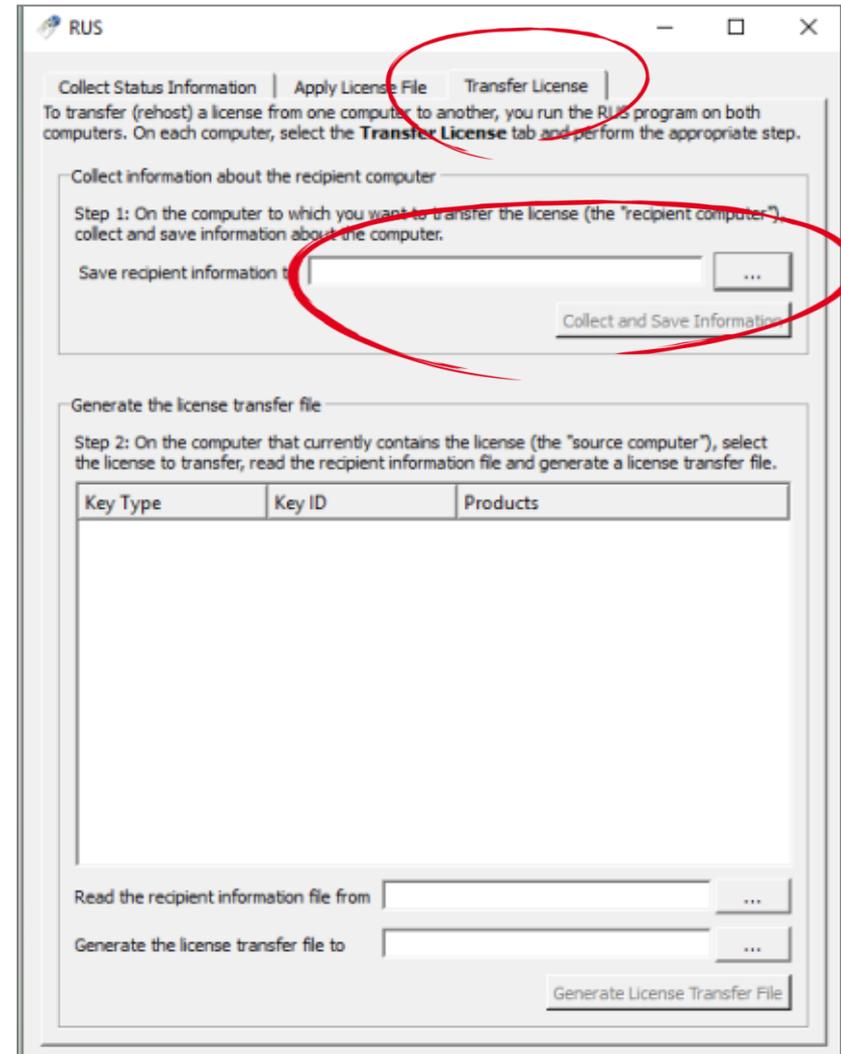


License Transfer: New PC

- Install software on new PC
- Reboot computer to complete the install
- DO NOT RUN software yet
- Don't enter Product Key

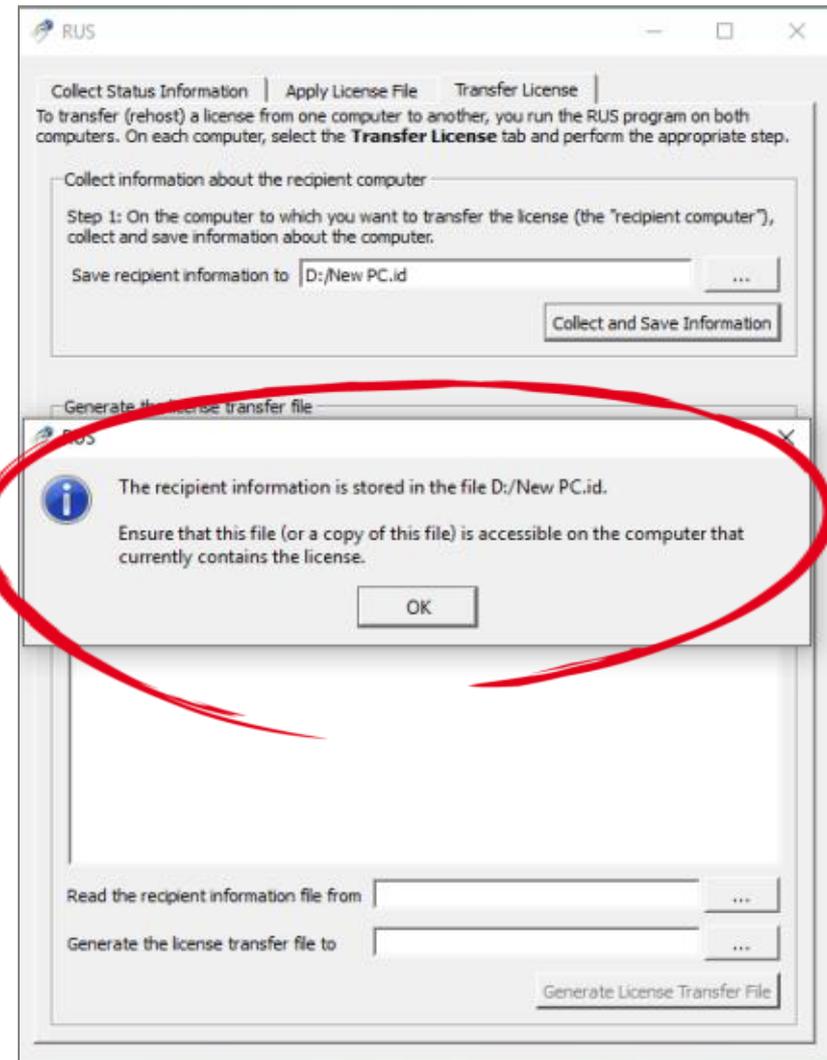
License Transfer: New PC

- Place USB in computer
- Run RUS program from USB stick (double click)
- Select Transfer License Tab
- Name file in white area
- Select Browse; select USB
- Click Collect & Save Info
- Creates an ID file on USB



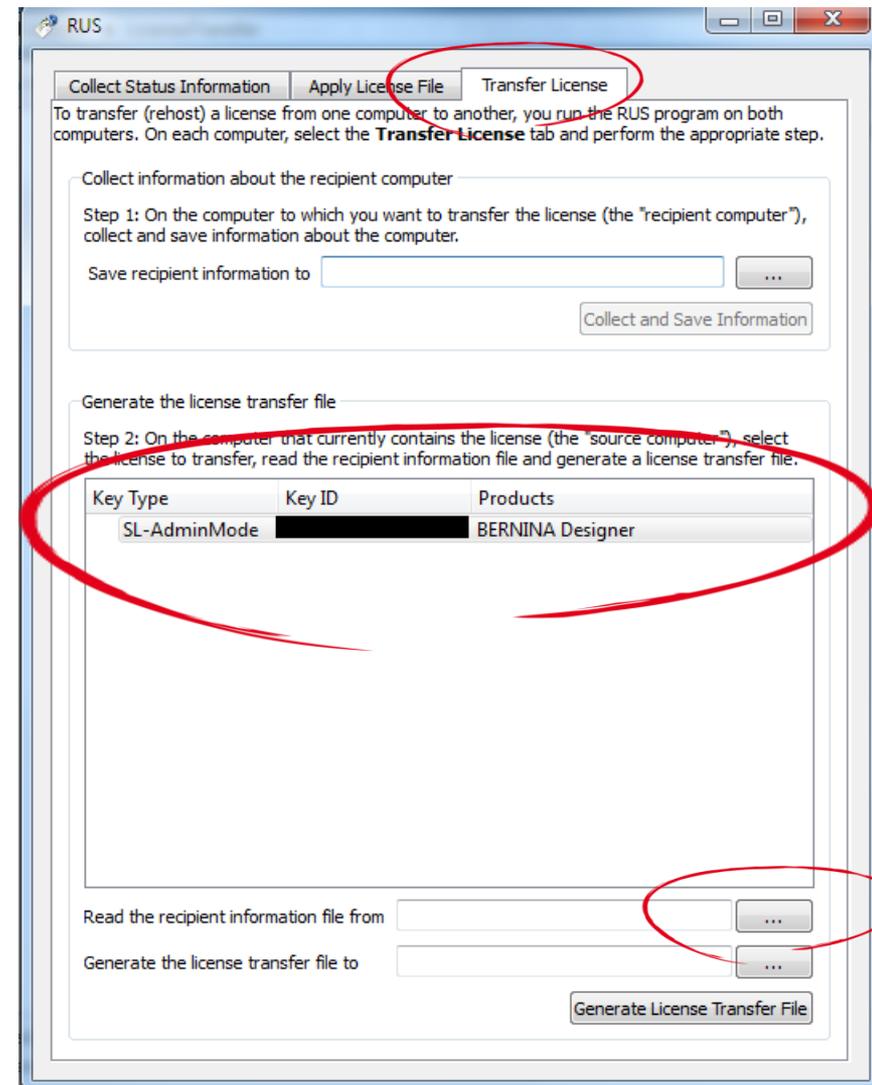
License Transfer: New PC

- Confirmation message
- Close RUS program
- Eject USB



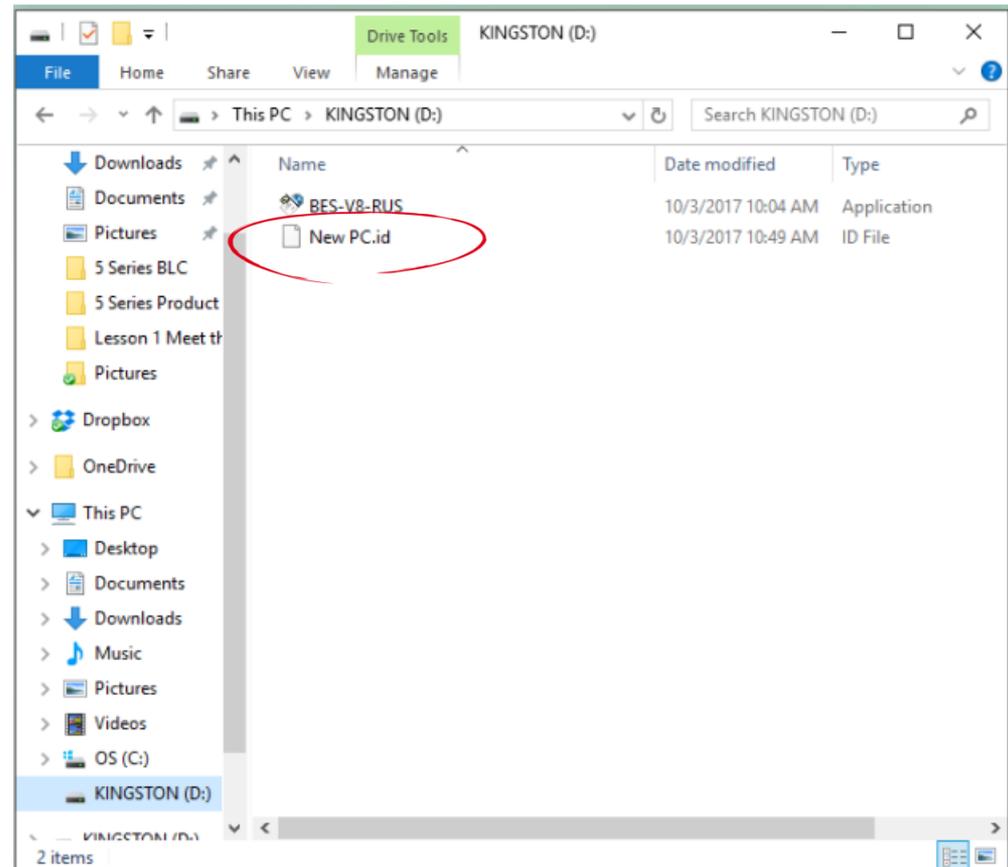
License Transfer: Old PC

- Close software
- Insert USB
- Run RUS from USB
- Select Transfer License tab
- Select existing key
- Click on Browse (lower right corner)



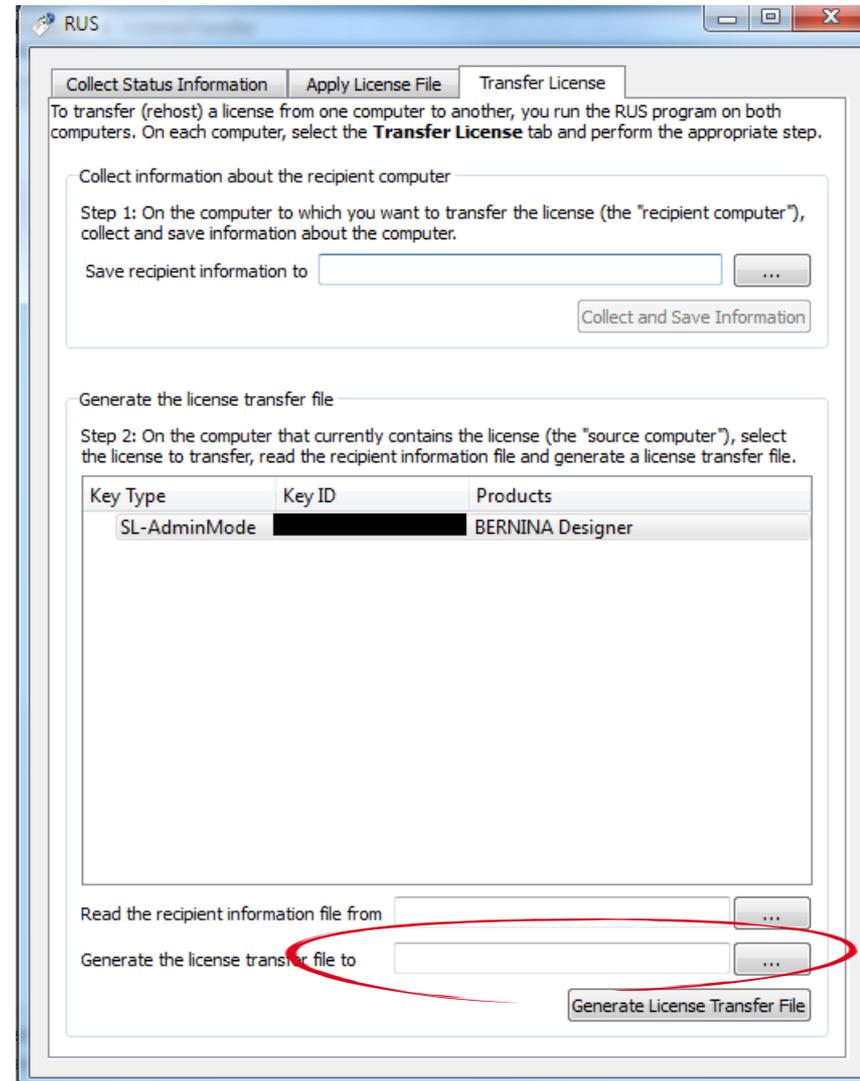
License Transfer: Old PC

- Browse to USB
- Select ID file you created
- Open
- Click Yes to confirm moving license key



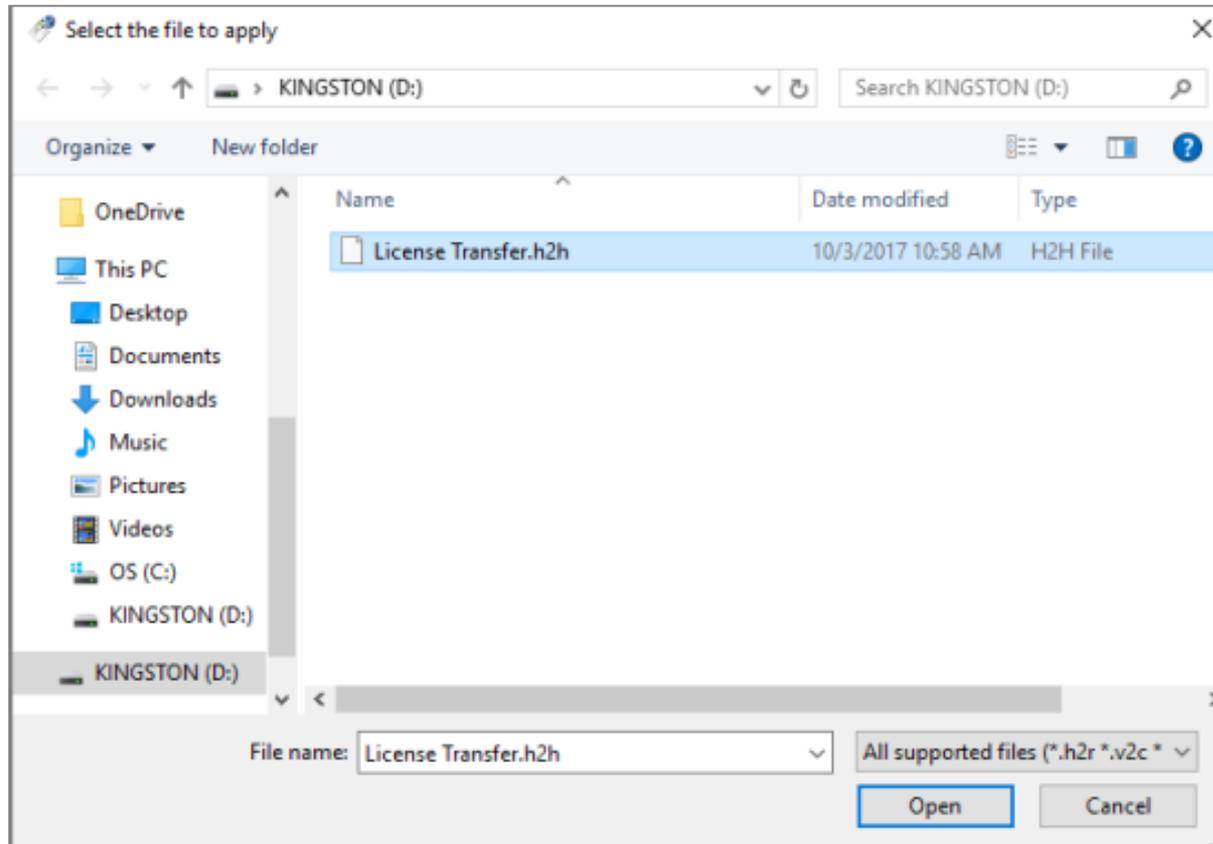
License Transfer: Old PC

- Specify name for License Transfer File (New PC License Transfer.h2h)
- Click on Browse
- Save to the USB stick
- Click OK
- Saved file is on USB



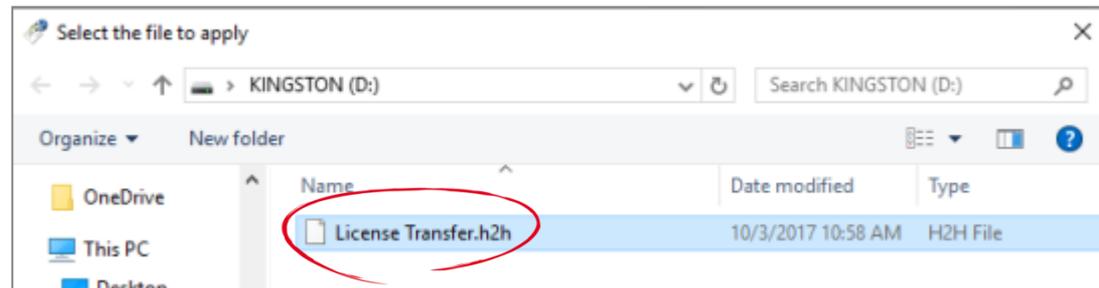
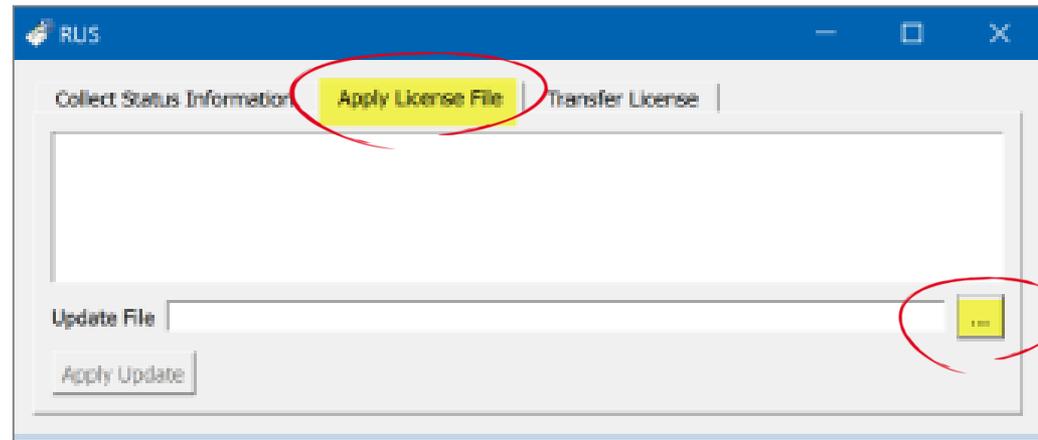
License Transfer

→ License Transfer File on USB



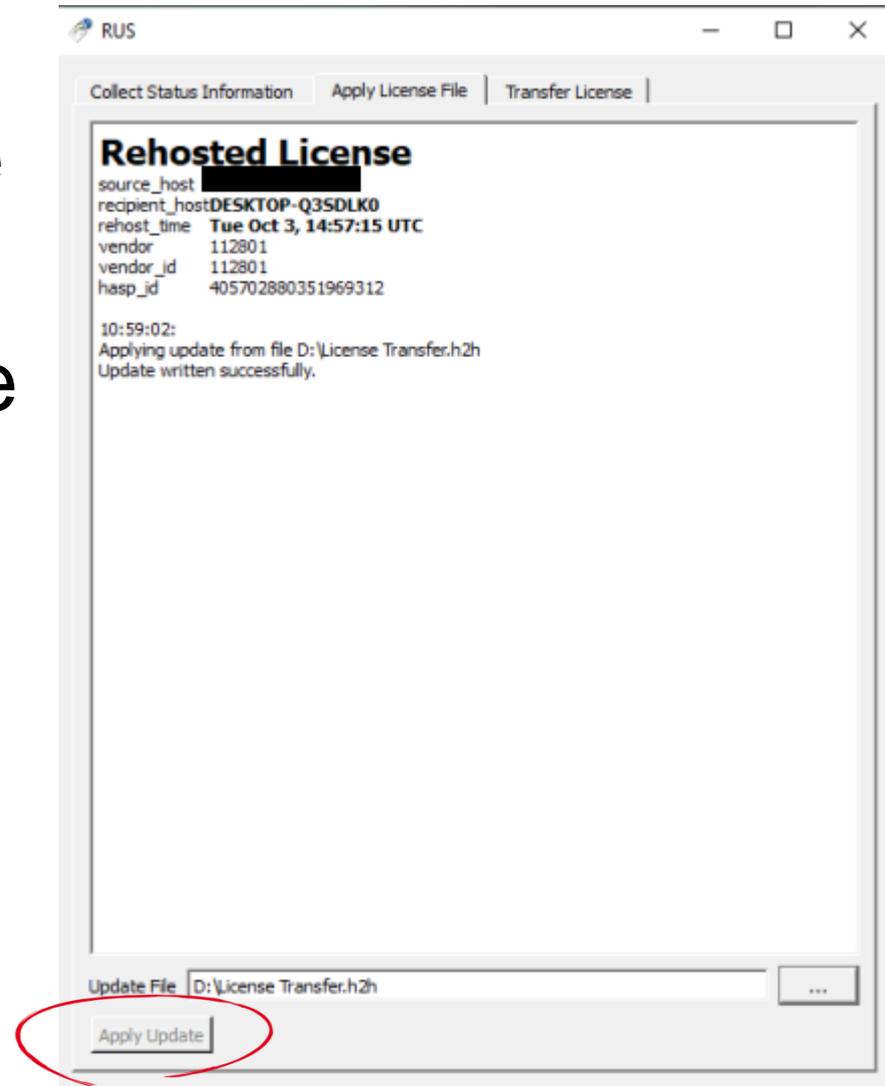
License Transfer: New PC

- Plug in USB
- Run RUS from USB stick
- Click on Apply License File tab
- Click on Browse
- Select .h2h file
- Open



License Transfer

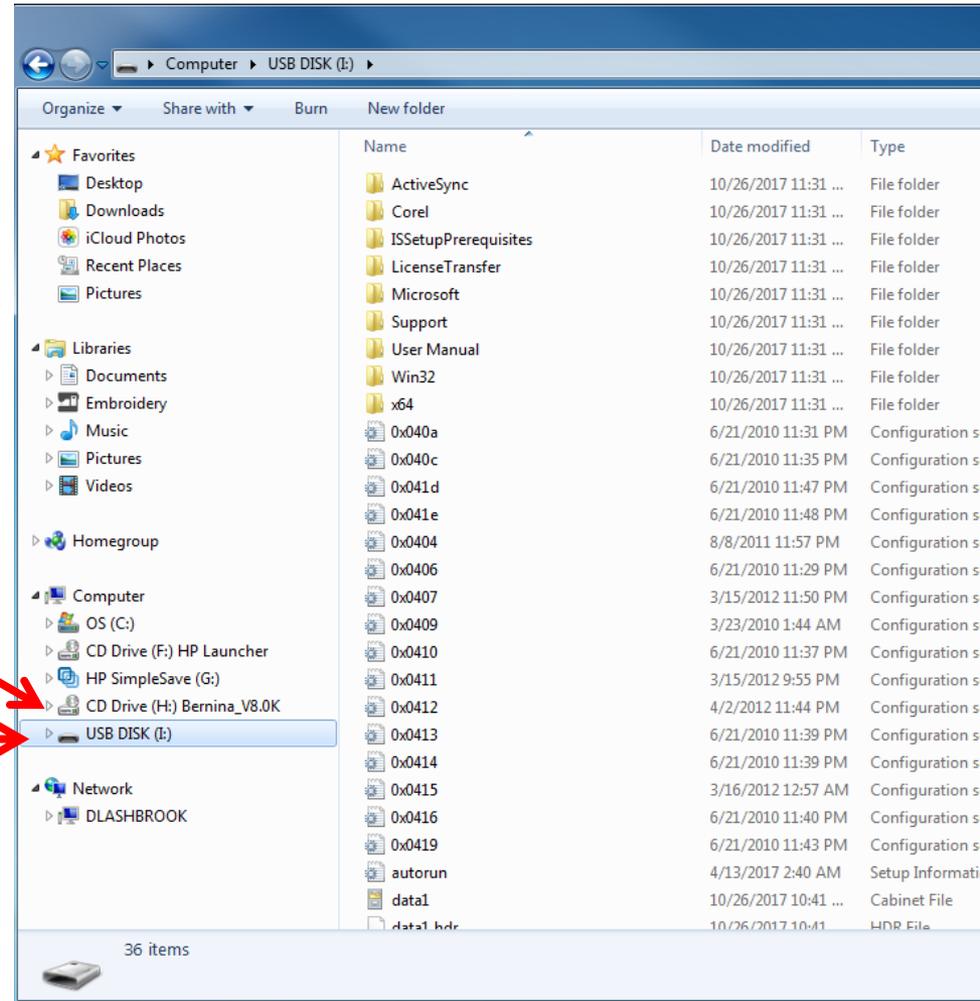
- Click on Apply Update to confirm transfer
- Confirmation message
- Close RUS
- Run software on new PC



Copy Full Version

→ Version OK

→ New full version



Questions about Activations?

- Contact Software Support
- SS contacts Wilcom who can issue additional activations

Update Improvements:

Be sure to read the
Release Notes