

Design Thumbnails Issue

Symptom:

No Design Thumbnails displayed when in large icon view.

Or

Error Code: -5001 : 0x8000ffff

Or

Error Code: 0x80070000

Or

Error Message: Windows\System32\msvcpl120.dll is either not designed to run on Windows or it contains an error...

Solution:

Make sure no third party design thumbnail software installed. If there is one, uninstall it. And then run the utility software below. The third party design thumbnail software can be Iconizer, or Embrilliance Thumbnailer.

Download the **RegisterEMBSHELLExt.zip**, from the Download- RegisterEMBSHELLExt.zip section, and follow the steps below:

a) Download the file on user's PC

b) unzip the downloaded file to a folder

c) get into the folder and double clicking on "RegisterEMBSHELLExt.exe"

Comment 1

Error Codes, such as "0x80070005" are caused in one way or another by misconfigured system files in your windows operating system. It is unclear why it can happen. We developed a utility software to overcome this Windows error and to force "EMBSHELLExt.dll" registering to go through.

When running that utility on your PC, in its log it shows some error for few file formats. It suggests that the current user has no privilege to overwrite those file formats' registration, although you are the admin user on your PC. It is caused by the third party embroidery software which seems deliberately lock-up those file format registration. However, in theory, there should be a way to manually "unlock" them. After they are "unlocked", we can run utility again.