

BERNINA Firmware Release
Q 20 / Q 24
V 36.26.23

Steckborn, 26.09.2016

Information on Firmware Update

The firmware for the BERNINA Q20 und Q24 has been updated and optimized. In this release note only the most relevant changes are listed.

Note:

BERNINA recommends all their customers of the corresponding product class to always use the latest software (Firmware release) as we keep on improving it according to customer feedback and wishes, considering new features, general optimization as well as a removal of defects to ensure the best possible sewing and embroidering experience on the BERNINA Product.

Following improvements and adjustments have been made:

- **Compatibility with 'Q-matic'**
First official firmware release, which supports the optional accessory 'BERNINA Q-matic' and which will also be provided as download. The Q 20 / Q 24 detects the Q-matic System automatically. A former version of the firmware (V 36.26.20) has already been preinstalled factory-set in the delivered Q-matic Systems.
- **Complete compatibility with 'Palm Precision Handles'**
From this firmware release on, the optional accessory 'Palm Precision Handles' (coming soon) is completely supported. With former versions it could occur that the handles hadn't been detected reliably. This imperfection has now been eliminated.
- **Black Screens while starting the Q 20 / Q 24 up**
It could have happened that operating the touch screen or the threader while starting the Q 20 / Q 24 up, the screen had turned black. This means that the screen remained black and operation was not possible anymore. This imperfection has now been eliminated.
- **Further error corrections and optimizations.**

BERNINA International AG endeavors to keep improving and optimizing their products basing on customer feedback and the latest technical developments.

Kind regards,

BERNINA International AG
Steckborn, Switzerland